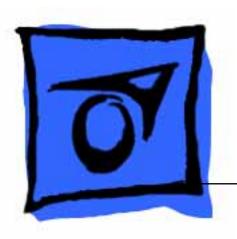
# **★** Service Source

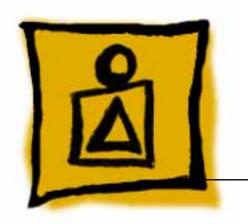


# PowerBook 160/165/180 Series

PowerBook 160, PowerBook 165, PowerBook 180



# **★** Service Source



Basics

PowerBook 160/165/180



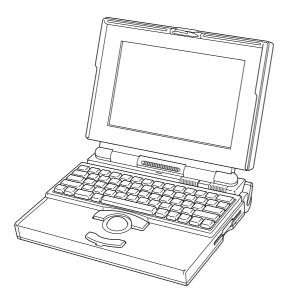


Figure: PowerBook 160, 165, 180

#### Overview

This manual includes complete repair procedures for the PowerBook 160, PowerBook 165, and PowerBook 180..

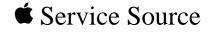


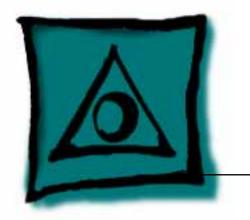
#### **Display Compatibility Matrix**

	Active Matrix PB 180 661-0748	FSTN, Rev. A PB 160/165 661-0745
Inverter	922-0024	922-0025
Display Cable	630-6273	922-0820
Inverter Cable	936-0106	936-0106

Important: PowerBook 160/165/180 family includes two displays—an active matrix and an FSTN display. Each of these displays requires a compatible inverter and display cable; the inverters, display cables, and displays are not interchangeable. Before ordering one of these parts, refer to the display matrix shown above.







# **Specifications**

PowerBook 160/165/180



# 180 CPU Coprocessor (180

Only)

**Specifications** 

33 MHz

Motorola 68882 floating-point math coprocessor
33 MHz



Processor - 1

### Addressing

32-bit internal registers 32-bit address bus

32-bit data bus



Memory - 3

**Specifications** 

Disk Storage - 4

**Specifications** 



I/O Interfaces - 5

## I/O Interfaces

Floppy Drive

**Apple Desktop Bus** 

DB-19 serial port for connecting external floppy drives

recommended)

Supports up to five external SCSI devices Does not provide termination power

HDI-30 SCSI port with 1.5 MB/sec. transfer rate

200 mA maximum current draw for all ADB devices.

Connect SCSI device to computer with HDI-30 SCSI system cable.

Apple Desktop Bus (ADB) port (maximum of three ADB devices is

**SCSI** 

#### I/O Devices

**Keyboard**Built-in keyboard with standard Macintosh layout

63 keys domestic; 64 keys ISO Two-level tilt adjustment

**Trackball** 30 mm diameter, dual button ADB interface

Microphone Electret, omnidirectional Output voltage of 4 mV, peak to peak



160/165 Video

**Display** 

180 Video Display

10 in. (254 mm) diagonal screen Flat-panel, film-compensated supertwist nematic (FSTN) liquid crystal display CCFL on-demand backlight

16 shades of gray; 640 by 400 pixels

8-bit sound input, sampled at 11 or 22 kHz

10 in. (254 mm) diagonal screen Flat-panel, active-matrix liquid crystal display CCFL on-demand backlight

headphones or other stereo equipment through the sound jack

16 shades of gray; 640 by 400 pixels



Sound and Video - 8

Electrical - 9

# Electrical

Main Battery

Nickel cadmium (NiCad), 2.5 Ah

Provides 2-3 hours of usage before recharging
Recharge time: 3 hours

500 power cycles capacity

PRAM Battery 3 V lithium

Power Adapter 110–220 \

110-220 VAC line voltage 17 W, 50-60 Hz

US, Japanese, United Kingdom, Australian, and European versions







#### Other

#### Fax/Data Modem

Internal 2400-baud modem with fax send at 9600 baud (includes fax send software)
300/1200/2400 bps transmission rates
Serial binary and asynchronous protocols
Error correction and data compression: MNP 4, 5 and V.42,
V.42bis



**Express Modem** 

Internal 14,400-baud modem with fax send/receive at 9600 baud 300-14,400 bps data transmission rates 2400/4800/7200/9600 bps transmission rates Full duplex operation; asynchronous or framed modes Error correction: V.42 compliance (MNP 2-4) Data compression: V.42bis (4 to 1 compression) and MNP-5 (2 to 1 compression)

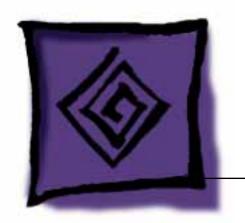
Requires 300K of system RAM

SCSI Adapter

Enables connection between PowerBook computer and desktop Macintosh (PowerBook appears as a hard drive on the desktop







# Troubleshooting

PowerBook 160/165/180



#### General

The Symptom Charts included in this chapter will help you diagnose specific symptoms related to your product. Because cures are listed on the charts in the order of most likely solution, try the first cure first. Verify whether or not the product continues to exhibit the symptom. If the symptom persists, try the next cure. (Note: If you have replaced a module, reinstall the original module before you proceed to the next cure.)

If you are not sure what the problem is, or if the Symptom Charts do not resolve the problem, refer to the Flowchart for the product family.

For additional assistance, contact Apple Technical Support.



#### Power Manager Reset

Reset the power manager if

- The battery and power adapter are proven good, but the computer will not power on.
- The computer will not reset after a system crash.

To reset the power manager in a PowerBook 160/165/180

- 1 Remove the AC adapter and the battery.
- 2 Let the unit sit without power hooked up for 3–5 minutes.
- 3 Reinstall the battery and, if necessary, reconnect the AC adapter.
- 4 Turn on the computer.



- If this does not reset the power manager,
- 5 Remove the AC adapter and the battery.
- 6 Let the unit sit without power hooked up for 3–5 minutes.
- 7 Using two paper clips, simultaneously hold down the reset and interrupt buttons for 5–10 seconds.
- 8 Reinstall the battery and, if necessary, reconnect the AC adapter.
- 9 Turn on the computer.



# **Symptom Charts**

#### Startup

RAM failure occurs (eight-tone error

Hardware failure

occurs (four-tone

error chord sequence

sounds after startup

chord)

chord sequence

- Reseat PSRAM expansion card and check connection.
- Replace PSRAM expansion card.
- 3 Replace daughterboard. Replace motherboard.

Disconnect hard drive data cable and restart computer. If

sounds after startup 4 chord)

- startup sequence is normal, reconnect cable and retest. Replace hard drive. 2
- 3 Disconnect floppy drive cable and restart computer. If
- startup sequence is normal, reconnect cable and retest.
- Replace floppy drive.
- 5 Replace motherboard.



#### Startup

- Screen displays checkerboard pattern; no startup chime
- 1 Reseat RAM expansion card.
- 2 Replace RAM expansion card.
- 3 Replace daughterboard.
- 4 Reseat display cable.

#### Power

#### Screen is blank; computer doesn't respond

- 1 Restart computer.
- 2 Connect power adapter and restart computer in 3-4 minutes.
- 3 Try known-good, charged main battery.
- 4 Check all interconnect board, daughterboard, and motherboard connections.
- 5 Reset the power manager.
  - 6 Replace keyboard.
  - 7 Replace interconnect board.
- 8 Replace daughterboard.
- 9 Replace motherboard.



#### Power

After you remove main battery, some Control Panel

settings are different

Replace interconnect board.

Check cables.

3 Replace daughterboard.

4

Replace motherboard.

Power adapter is plugged in, but

battery DA does not

indicate charger is connected

This is normal for fully charged battery.

2 Check battery charger connection.

3 Try known-good, charged main battery. 4

Try known-good power adapter.

5 Check battery thermistor cable connection.

6 Replace motherboard.



#### Power

- Low-power warning appears
- 1 Recharge battery or attach power adapter.
- 2 Verify that peripherals are low-power.
- 3 Remove external devices or connect power adapter.
- 4 Try known-good, charged main battery.
- 5 Try known-good power adapter.
- 6 Replace motherboard.
- Computer runs when plugged into wall outlet but not on battery power; battery voltage is within tolerance
- 1 Reseat battery to make sure it is mating with contacts on motherboard.
- 2 If motherboard includes removable fuse, replace fuse.
- 3 Replace motherboard.
- 4 Return computer to Apple.



Replace display (CPRC/international repairers only) or return

Symptom Charts/Video - 9

or two or more voids within one inch of each other, replace display (CPRC/international repairers only) or return computer

to Apple. PowerBooks 160 and 165 Replace display.

PowerBook 180

Pixel is always black

Troubleshooting

Pixel is always white

computer to Apple. PowerBooks 160 and 165 Replace display.



Row or partial row of pixels never comes on (white line)

- PowerBook 160/165
- Check cables.
- Replace display cable. 3
  - Replace display. If PowerBook has serial number below
    - FC247xxxxxx or CK247xxxxxx, replace both display and daughterboard. (Do not replace Rev. B daughterboard.)

4

- PowerBook 180 Check cables.
- 6 Replace display cable. Replace display (CPRC/international repairers only) and
- install System Enabler, v. 1.01.

Replace interconnect board.

- 8 Replace interconnect board.
- 9 Return computer to Apple.



Row or partial row of pixels is always on (black line)

- PowerBook 160/165
- 1 Check cables.
- 2 Replace display cable.
- 3 Replace display.
- 4 Replace interconnect board.

#### PowerBook 180

- 5 Check cables.
- 6 Replace display cable.
- 7 Replace interconnect board.
- 8 Replace display (CPRC/international only) or return computer to Apple.



Thin white line is always on at middle of screen

PowerBook160/165 Thin white line is normal.

PowerBook 180 Replace display (CPRC/international repairers only) or return

computer to Apple.

# Display is very light or totally white

- Adjust screen contrast.
- 2 Check display cable, inverter board, interconnect board, daughterboard, and motherboard connections.
- 3 Replace inverter board.
- 4 Replace interconnect board.
- 5 Replace display cable.
- 6 PowerBook 160/165: Replace display.
- 7 Replace daughterboard.
- 8 Replace motherboard.
- 9 PowerBook 180: Replace display (CPRC/international repairers only) or return computer to Apple.



Rainbow colors PowerBook 160/165 visible from extreme Such colors are normal for FSTN screens. viewing angles

Screen brightness is not uniform

brightness to diminish effect.

PowerBook 160/165

Irregularity in screen brightness is normal. Adjust contrast and

PowerBook 180: Replace display (CPRC/international repairers only) or return

computer to Apple.



Display stopped working or dimmed but is fine now

PowerBook 160/165

If temperature is in the approximate range of under 5 or over 40 degrees centigrade, this reaction is normal.



# Backlight doesn't operate

- 1 Verify that cables are not pinched or severed.
- 2 Check display cable, inverter board, interconnect board, daughterboard, and motherboard connections.
- 3 Replace inverter board.
- 4 Replace inverter display cable.
- 5 Replace interconnect board.
- 6 Replace display cable.
- 7 PowerBook 160/165: Replace display.
- 8 Replace daughterboard.
- 9 Replace motherboard.
- 10 PowerBook 180: Replace display (CPRC/international repairers only) or return computer to Apple.



Screen goes blank

- 1 Press any key to wake computer from system sleep.
- 2 Check display cable connection.
- 3 Reseat daughterboard.
- 4 Replace daughterboard.

#### Video

# No display, but computer appears to operate correctly

- 1 Adjust screen contrast.
- 2 Check display cable, inverter board, interconnect board, daughterboard, and motherboard connections.
- 3 Connect power adapter.
- 4 Replace inverter board.
- 5 Replace interconnect board.
- 6 Replace display cable.
- 7 PowerBook 160/165: Replace display.
- 8 Replace daughterboard.
- 9 Replace motherboard.
- 10 PowerBook 180: Replace display (CPRC/international repairers only) or return computer to Apple.

#### Video

- Audio and video present, but internal floppy drive does not operate
- Try known-good floppy disk.
- Check floppy drive cable connection. 2
- 3 Replace floppy drive cable. 4 Replace floppy drive.
- 5 Replace daughterboard.
- 6 Replace motherboard.



#### Hard Drive

Internal hard drive does not operate

- Disconnect external SCSI devices.
- 2 Check internal hard drive cable connection.
- 3 Use HD SC Setup to reinitialize drive.
- 4 Replace internal hard drive cable.
- 5 Replace internal hard drive.
- 6 Replace motherboard.



#### Floppy Drive

Audio and video present, but internal floppy drive does not operate

- Try known-good floppy disk.
- 2 Check floppy drive cable connection.
- 3 Replace floppy drive cable.
- 4 Replace floppy drive.
- 5 Replace daughterboard.
- 6 Replace motherboard.

booting; display

Disk ejects while

shows Mac icon with blinking X

- Try known-good system disk. 2 Verify that trackball or mouse button is not stuck.
- 3 Check floppy drive cable connection.
- 4 Replace floppy drive cable.
- Replace floppy drive.
- 6 Replace motherboard.



#### Floppy Drive

Disk	does	not	eject

- Switch off system and hold mouse button down while you switch system on.
- Insert opened paper clip into hole beside drive.
- 3 Check floppy drive cable connection.
- Replace floppy drive cable.
- Replace floppy drive.
- 6 Replace daughterboard.
- 7
- Replace motherboard.

#### Disk initialization fails

- Try known-good floppy disk.
- 2 Install inverter shield (if absent).
- 3 Check floppy drive cable connection.
- Replace floppy drive cable.
- 5 Replace floppy drive.



#### **Floppy Drive**

### Read/write/copy error

- 1 Try known-good floppy disk.
- 2 Install inverter shield if absent.
- 3 Check floppy drive cable connection.
- 4 Replace floppy drive cable.
- 5 Replace floppy drive.



- Cursor does not move when you are using trackball
- 3
- Check interconnect board, daughterboard, and motherboard connections. 4 Try low-power mouse. If cursor moves, replace trackball or keyboard.



- 1 Replace interconnect board.
- 2 Replace daughterboard.
- 3 Replace motherboard.
- Cursor intermittently does not move or moves erratically
- 1 Restart computer.
- 2 Clean ball and rollers of trackball.
- 3 Check cables.4 Replace trackball.
- 5 Replace keyboard.
- C Devilers intercept at h
- 6 Replace interconnect board.
- 7 Replace motherboard.

clicking trackball button has no effect

when you are using

mouse

Cursor moves, but

- 1 Restart computer.
- 2 Check interconnect board, daughterboard, and motherboard
- connections.

  Replace trackball.
- 4 Replace keyboard.
- 5 Replace interconnect board.
- 6 Replace daughterboard.
- 7 Replace motherboard.
- Cursor does not move
- 1 Check mouse connection to ADB port.
- 2 Restart computer.
- 3 Clean mouse ball and inside mouse.
- 4 Replace mouse.
- 5 Replace motherboard.



No response to any key on keyboard

not print

- 1 Reset power manager.
- 2 Check connections of keyboard to interconnect board, and

interconnect board to daughterboard.

Verify that System is 7.1 or later.

- 3 Replace keyboard.
- 4 Replace interconnect board.
- 5 Replace daughterboard.

Known-good directconnect printer does

- 2 Verify that Chooser and Control Panel settings are correct.
- 3 Check cables.
- 4 Replace printer interface cable.
- 5 Try known-good printer.
- 6 Replace daughterboard.
- 7 Replace motherboard.



printer	does	not	print

Known-good network

- 1 Verify that System is 7.1 or later.
- Verify that Chooser and Control Panel settings are correct.
- 3 Check cables.
- 4 Replace printer interface cable.
- 5 Try known-good printer. If printer works, troubleshoot
- network. Refer to Networks manual.

  6 Replace daughterboard.
- 7 Replace motherboard.
- / Replace motherboard.

# Device connected to external modem port doesn't work

- Verify that External Modem is selected in CDEV.Verify that System is 7.1 or later.
- 3 Check cables.
- 4 Test device with known-good computer.
- 5 Replace daughterboard.
- 5 Replace daugnterboard



6 Replace motherboard.

I/O devices are unrecognized or garbage is transmitted or received

- 1 Verify that System is 7.1 or later.
- 2 Check cables.
- 3 Verify that SCSI device has standard Apple terminator.
- 4 Verify that SCSI select switch setting on external device is unique.
- 5 Test device with known-good computer.
- 6 Replace daughterboard.
- 7 Replace motherboard.



#### **Internal Modem**

Internal modem options do not appear in CDEV

- 1 Remove and reseat modem card.
- 2 Verify that System is 7.1 or later.
- 3 Replace modem card.
- 4 Replace motherboard.

Modem does not respond properly to AT command set instructions

- 1 Verify that baud rate and data format settings of communications application are compatible with internal modem and remote modem.
- 2 Check phone cord connection and operation.
- 3 Remove and reseat modem card.
- 4 Verify that System is 7.1 or later.
- 5 Replace modem card.



#### **Internal Modem**

Strange mix of
characters appears
on screen

- 1 Verify that baud rate and data format settings of communications application are compatible with internal modem and remote modem.
  - 2 Check phone cord connection and operation.
- 3 Remove and reseat modem card.
- 4 Verify that System is 7.1 or later.
- 5 Replace modem card.
- 6 Replace daughterboard.
- 7 Replace motherboard.

## Modem interferes with system sound

- 1 Remove and reseat modem card.
- 2 Replace modem board.
- 3 Replace interconnect card.
- 4 Replace motherboard.



#### Internal Modem

Modern does not
respond to incoming
call

Modem does not

- If computer is in sleep mode, verify that Wake On Ring option in CDEV is selected.
- Check phone cord connection and operation.
- 3 Replace modem card.
- 4 Replace motherboard.

Modem has no sound output

Modem connects but

- Verify that Control Panel volume setting is above 0. Replace modem card.
- 3 Replace interconnect card.
- Replace motherboard. 4

does not communicate with remote modem

- Verify that remote modem needs error correction (error correction is internal modem default).
- 2 Type "AT &QO" to disable error correction.



#### Miscellaneous

Screen goes blank and Adjust sleep delays in Control Panel or connect power adapter.

Application seems to

seconds

run slower after few

computer shuts down every few minutes

Disable System Rest. (See owner's manual.)

Connect power adapter. 2

Hard drive is slow to

respond, or screen goes blank too often Adjust sleep delays in Control Panel or connect power adapter.



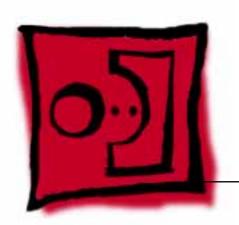
#### Miscellaneous

## No sound from speaker

- 1 Verify that volume setting in Control Panel is above 0.
- 2 Verify that no external speaker is plugged in.
- 3 Check connections of speaker to interconnect board, interconnect board to daughterboard, and daughterboard to motherboard.
- 4 Replace interconnect board.
- 5 Replace daughterboard.
- 6 Replace motherboard.



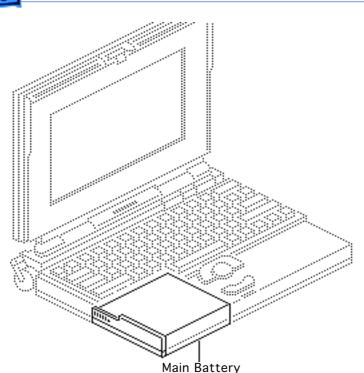




## Take Apart

PowerBook 160/165/180





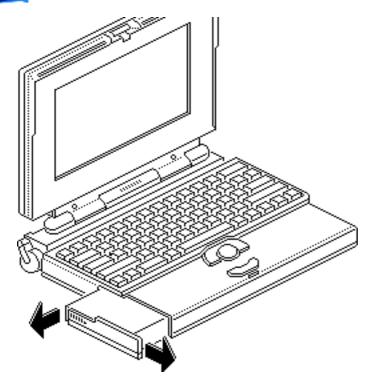
### Main Battery

Before you begin, disconnect the power adapter.

**Note:** This procedure also covers removal of the main battery door.

Important: Before removing the main battery, use the Macintosh Shut Down command. Otherwise, all RAM contents will be lost.

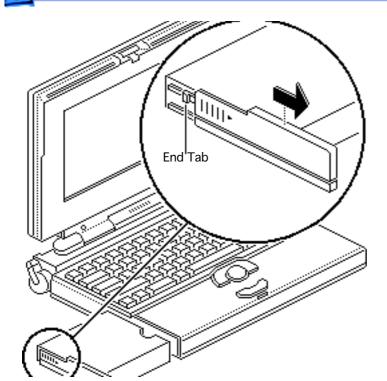




**A**Warning: The main battery contains toxic materials. Review battery-handling and disposal instructions in Bulletins/Safety.

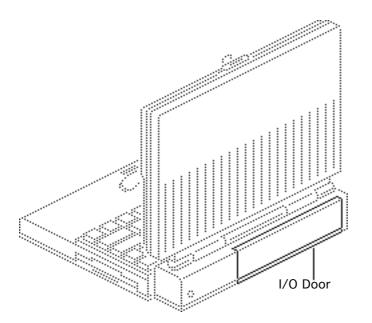
- Slide open the battery door.
- Using the battery door as a handle, pull out the main battery.





- 3 Slide the battery door completely open.
- 4 Pull the end tab until it releases and remove the door from the battery.



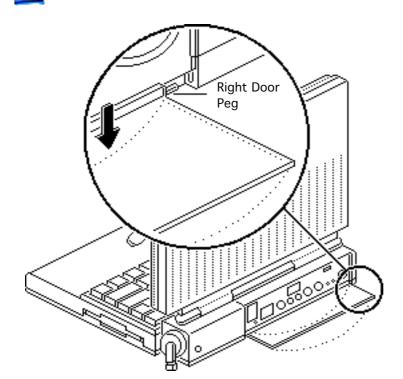


#### I/O Door

No preliminary steps are required before you begin this procedure.

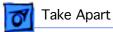
Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.

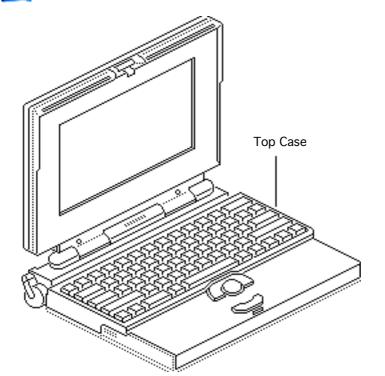




- 1 Open the I/O door.
- 2 Carefully bend the door so that the middle bows downward and unhinge the two bottom door pegs.







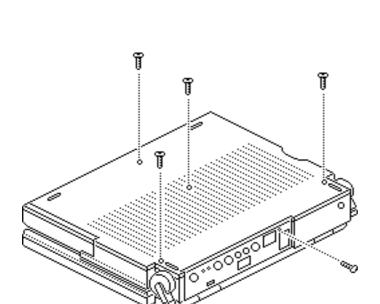
### Top Case

Before you begin, remove the following:

- Main battery
- I/O door

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.

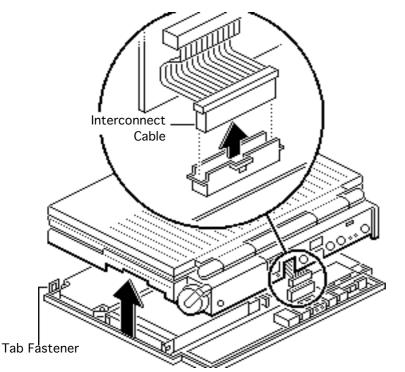




**Note:** Use a T-8 torx driver to remove the small screw from the rear connector panel and a T-10 torx driver to remove the other case screws.

 Remove the five torx screws from the bottom case.



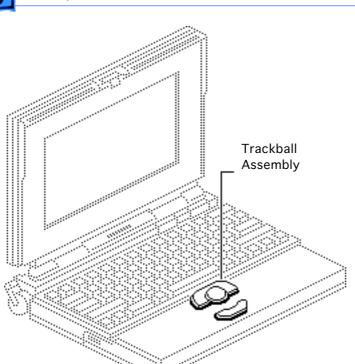


- 2 Lift the back of the top case and disconnect the interconnect cable.
- Lift off the top case and unhook the two tab fasteners from the front of the bottom case.

#### **Replacement Caution:**

When connecting the display cable connector, fold the cable as shown. If it is not folded correctly, the cable could short.





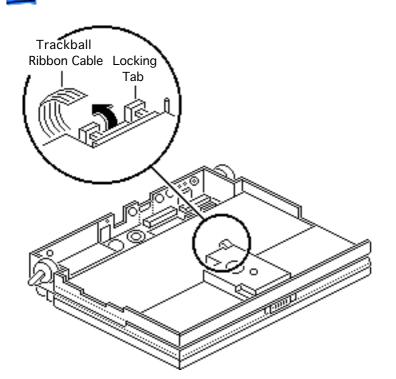
# Trackball Assembly

Before you begin, remove the following:

- Main battery
- I/O door
- Top case

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.

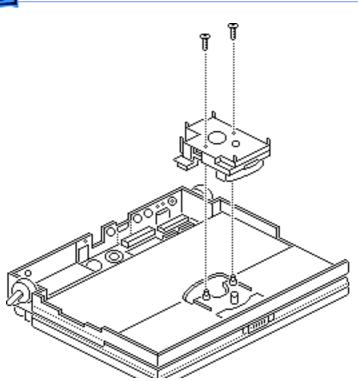




**Caution:** The trackball ribbon cable is fragile and should be handled with care.

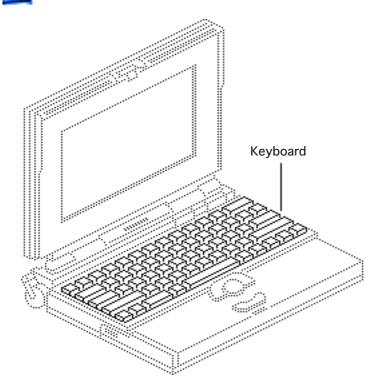
1 Pull out the locking tab on the trackball connector and remove the trackball ribbon cable.





2 Using a T-8 torx driver, remove the two mounting screws and lift the trackball assembly from the top case.





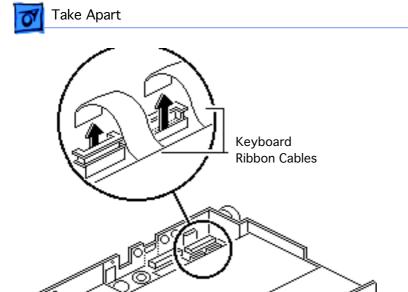
### Keyboard

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Trackball assembly

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.

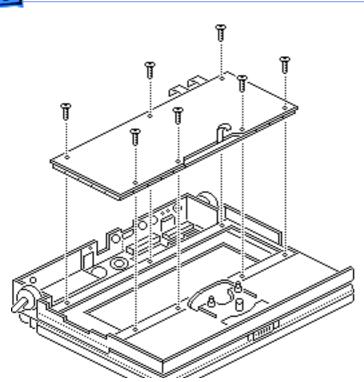




**Caution:** The keyboard ribbon cables are fragile and should be handled with care.

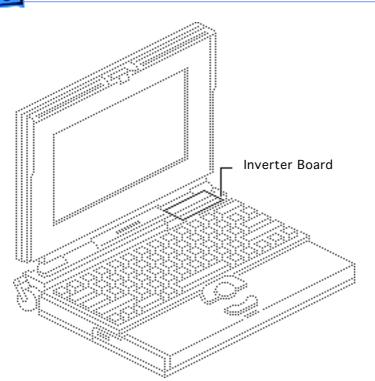
 Lift the locking tabs on the two keyboard connectors and remove the keyboard ribbon cables.





2 Using a T-8 torx driver, remove the seven mounting screws and lift the keyboard from the top case.





#### **Inverter Board**

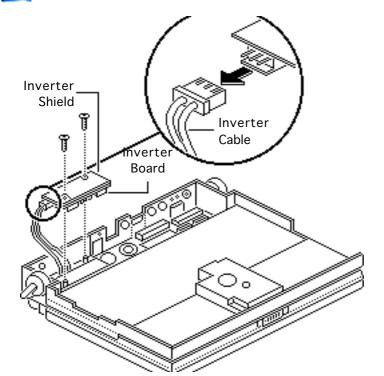
Before you begin, remove the following:

- Main battery
- I/O door
- Top case

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.



Important: The PowerBook 160/165 and PowerBook 180 displays require different inverter boards. Refer to the Service Source parts database for the correct part number for each board.

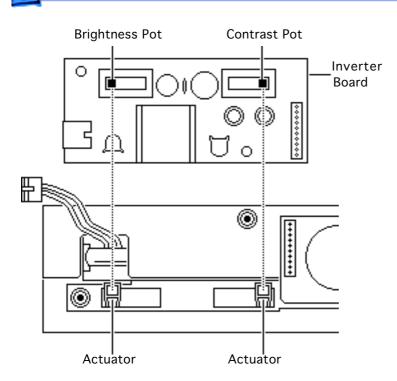


Remove the two mounting screws.

Note: Do not remove the inverter shield from the inverter board.

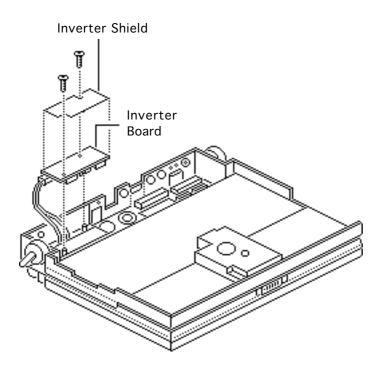
- 2 Pull the inverter board and attached shield straight up and off the connector on the interconnect board.
- Disconnect the inverter cable.





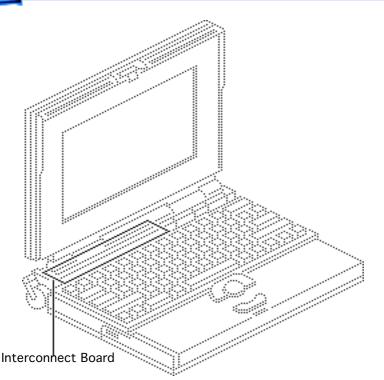
Replacement Note: Be sure to align the brightness and contrast pots on the inverter board with the plastic actuators on the top case. It is easiest to align the pots and actuators if you set both to their extreme outer positions.





Replacement Note: If you are replacing the inverter board, order both the inverter board and the inverter shield. Install the new shield on the board before replacing it. Do not reuse the original inverter shield.



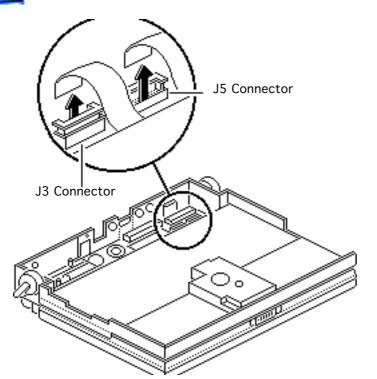


### **Interconnect Board**

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Inverter board



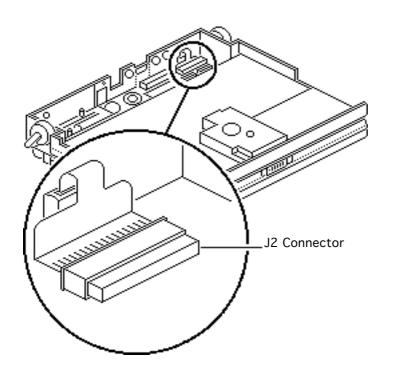


**▲**Warning: The interconnect board contains hazardous materials. Return bad interconnect boards to Apple for proper disposal.

**Caution:** The keyboard and display cables are fragile and should be handled with care.

Lift the locking tabs on connectors J5 and J3 and remove the keyboard ribbon cables.



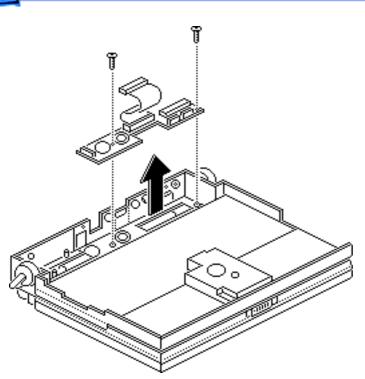


Note: The display cable will not come entirely out of the connector until you remove the interconnect board from the top case.

Pull out the locking tab on connector J2 and ease the display cable out of the connector as far as the cable will go.

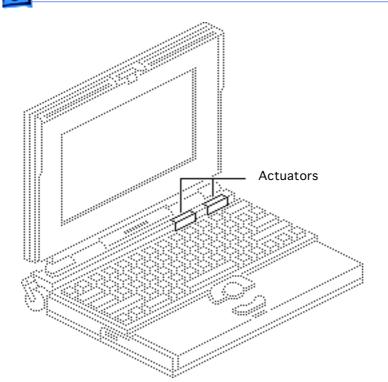
Replacement Note: Connect the display cable before replacing the interconnect board.





3 Using a T-8 torx driver, remove the two mounting screws and lift the interconnect board from the top case.



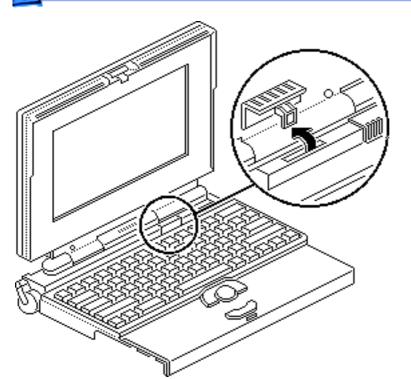


#### **Actuators**

Before you begin, remove the following:

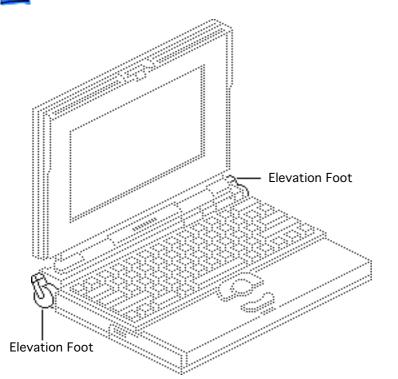
- Main battery
- I/O door
- Top case
- Inverter board





- Pull up the contrast actuator, rotate it toward the display, and remove the actuator from the top case.
- 2 Repeat for the brightness actuator.



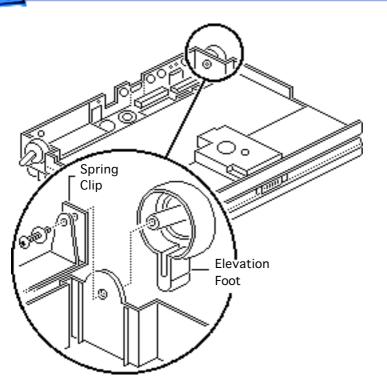


### **Elevation Feet**

Before you begin, remove the following:

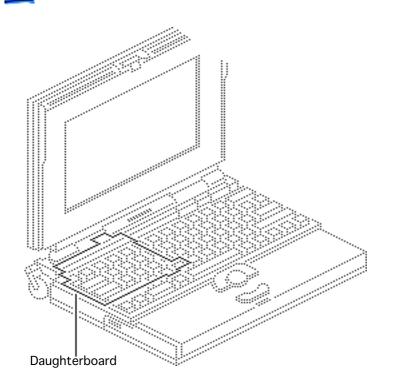
- Main battery
- I/O door
- Top case





- 1 Using a T-8 torx driver, remove the torx screw, washer, and spring clip from the inside of the elevation foot.
- 2 Pull off the elevation foot.



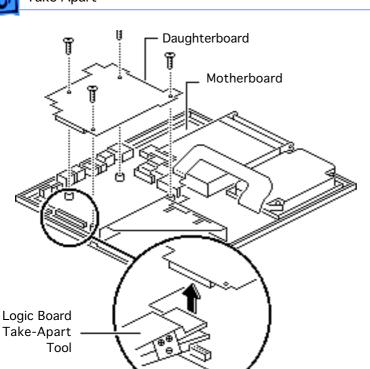


## Daughterboard

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- PSRAM expansion card (if present)

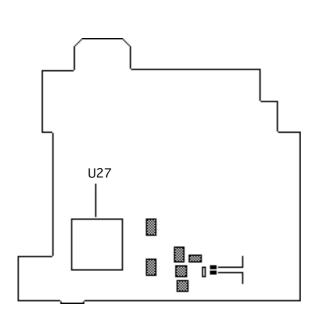




 Using a T-8 torx driver, remove the four daughterboard mounting screws.

Caution: Always use the logic board take-apart tool to separate the daughterboard connector from the motherboard connector. Trying to disconnect the daughterboard from the motherboard by rocking or peeling the boards apart damages the connectors.





Using the Apple logic board take-apart tool, disconnect the daughterboard from the motherboard.

Replacement Note: If you are replacing a defective daughterboard, be aware that the PowerBook 160/ 165/180 daughterboards are very similar. To differentiate daughterboards, check the underside of the board. PowerBook 180 daughterboards have an FPU chip soldered at location



U27; PowerBook 160/165 boards do not.

To further differentiate PowerBook 160 and 165 daughterboards, check the underside for the following resistors:

 PowerBook 160 daughterboard

daugnterboard R38 resistor: installed

R39 resistor: not installed

 PowerBook 165 daughterboard

R38 resistor: not installed

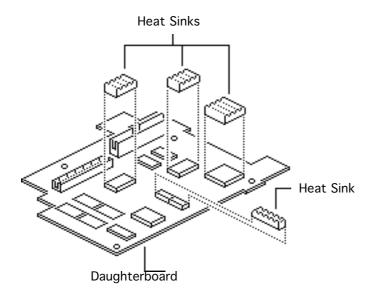


#### R39 resistor: installed

For daughterboard part numbers, refer to the Service Source parts database.

Replacement Note: The green heat sinks attached to the daughterboard are made of delicate heat-conducting material. If they are missing or damaged, they must be replaced.

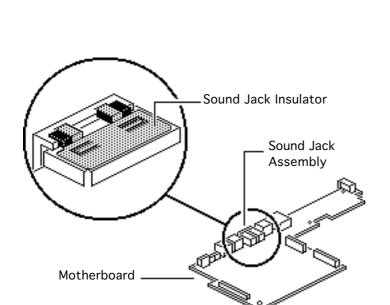
Replacement Note: To replace a damaged heat sink, carefully peel it from the daughterboard. Select the





appropriately sized heat sink from the heat sink kit (part number 076-0069), and gently press the part into place.

Replacement Caution: Make sure the heat sink is placed exactly as shown in the illustration. The heat sink should not hang over the side of the component it is covering, or it may short the component leads.



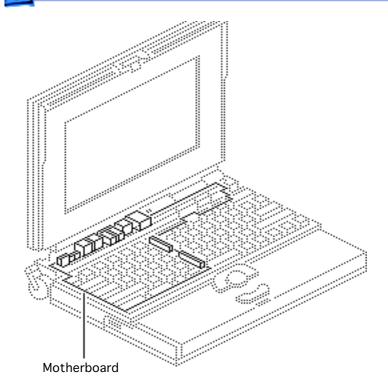
Replacement Note: If you are replacing a defective daughterboard in a PowerBook 160/180 within the serial number range FC233xxxxx through FC241xxxxxx, you must also replace the sound jack insulator on the motherboard.



Replacement Note: To replace the sound jack insulator, carefully peel off the original insulator. Remove the paper backing on the revised insulator (part number 922-0591), and gently press it into place.

Replacement Caution: Make sure the new insulator sits in exactly the same position as the original insulator.



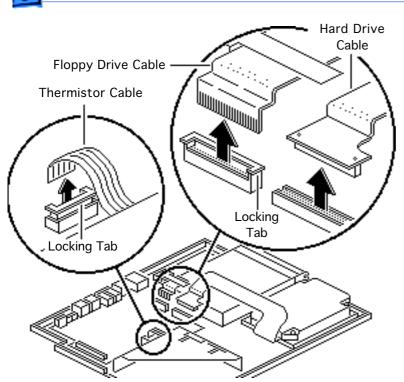


### Motherboard

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- PSRAM expansion card (if present)
- Daughterboard
- Modem card (if present)

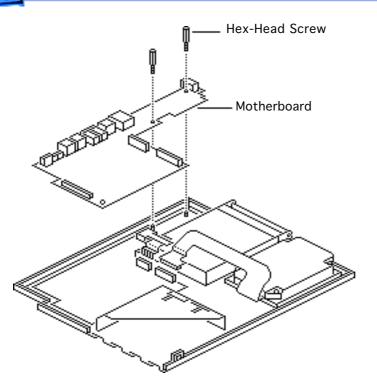




**Caution:** The hard drive, floppy drive, and thermistor cables are fragile and should be handled with care.

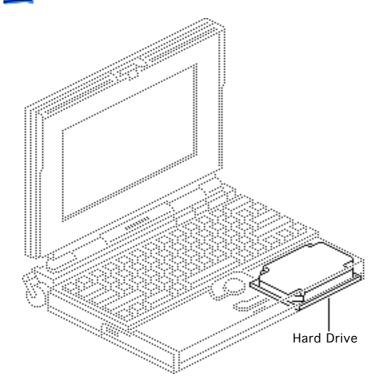
- Lift the locking tabs and remove the floppy drive and thermistor cables.
- 2 Remove the hard drive cable.





3 Remove the two hexhead screws and lift the motherboard from the bottom case.



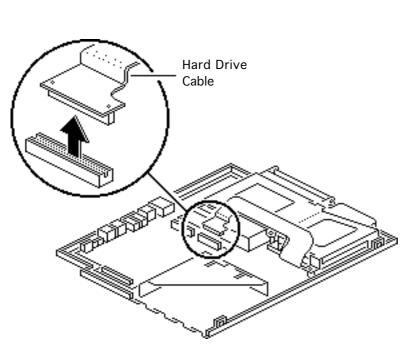


#### Hard Drive

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Modem card (if present)
- Daughterboard

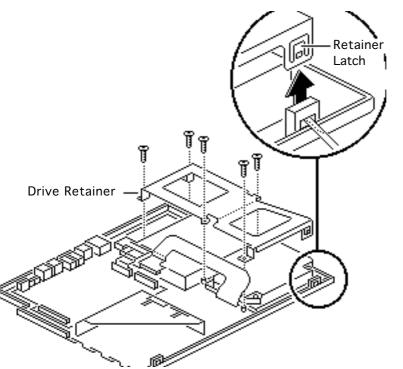




**Caution:** The hard drive cable is fragile and should be handled with care.

 Disconnect the hard drive cable from the motherboard.

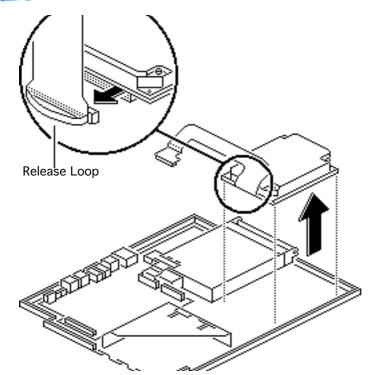




- 2 Using a T-8 torx driver, remove the five screws from the drive retainer.
- 3 Using a jeweler's screwdriver, release the drive retainer latch and remove the retainer.







- Lift the hard drive from the case.
- 5 Pull the release loop and disconnect the hard drive cable.

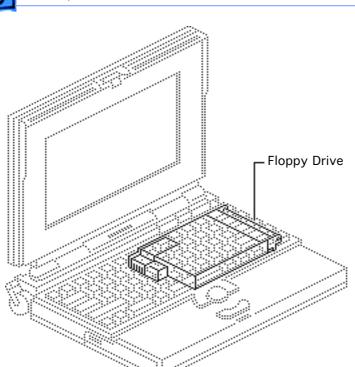
**Note:** If the cable does not have a release loop, gently pry the cable from the drive with a screwdriver.



Replacement Note: Drive retainers for 17-mm-high and 19-mm-high hard drives are not interchangeable. Check the height of the replacement drive and use the appropriate drive retainer. If you are upgrading from a 40 MB to 80 MB hard drive, use the ridged, 17-mm retainer that shipped with the 80 MB hard drive.

Replacement Note: For information on returning drives, cables, and carriers to Apple, refer to Additional Procedures in the Hard Drives chapter.



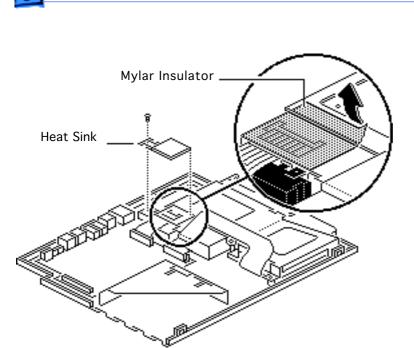


## Floppy Drive

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Modem card (if present)
- Daughterboard

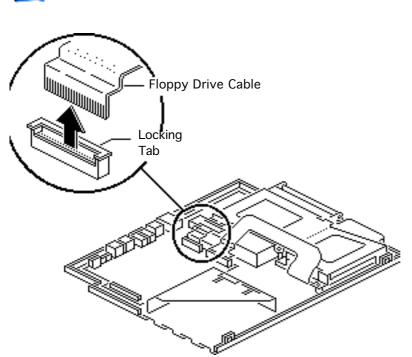




**Note:** Follow this procedure if a rectangular green heat sink extends over the floppy drive.

- Remove the screw holding the heat sink over the floppy drive and lift off the heat sink.
- 2 Remove the mylar insulator attached to the drive retainer.

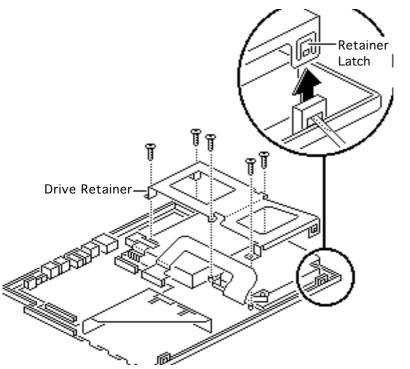




**Caution:** The floppy drive cable is fragile and should be handled with care.

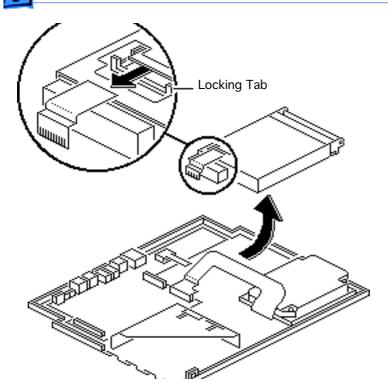
3 Lift the locking tab and disconnect the floppy drive cable from the motherboard.





- 4 Using a T-8 torx driver, remove the five torx screws from the drive retainer.
- 5 Using a jeweler's screwdriver, release the drive retainer latch and remove the retainer.



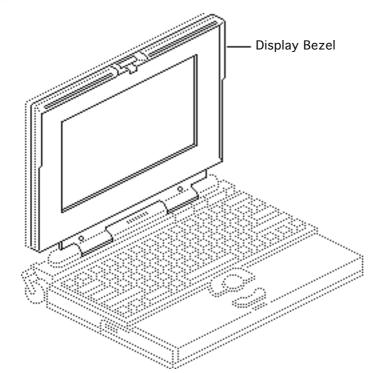


- S Slide the floppy drive back and lift it from the bottom case.
- 7 Using a jeweler's screwdriver, push out the locking tab and remove the floppy drive cable from the drive.

Replacement Caution: When connecting the floppy drive cable connector, fold the cable as shown. If it is not folded correctly, the cable could short.



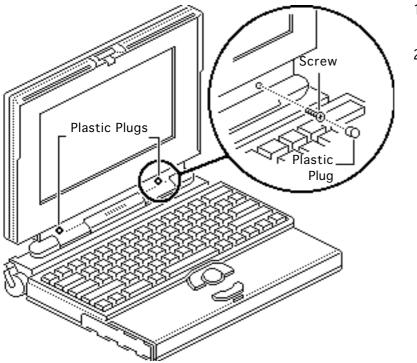




## Display Bezel

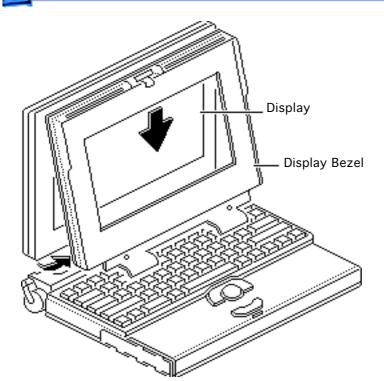
Before you begin, remove the main battery.





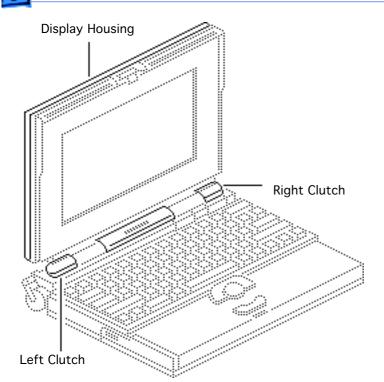
- 1 Remove the two plastic plugs.
- 2 Using a T-8 torx driver, remove the two bezel mounting screws from the display.





- 3 Pull the display bezel down and away from the display and release the bezel from the mounting tabs at the top and sides of the display.
- 4 Lift the bezel off the display.



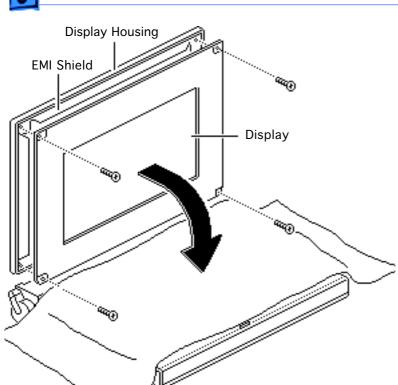


# Clutches/Display Housing

Before you begin, remove the following:

- Main battery
- Display bezel





**Note:** This topic includes take apart procedures for the left and right clutch assemblies and the display housing.

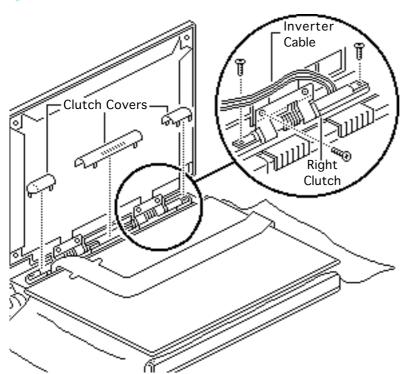
- Cover the keyboard with a clean cloth or sheet of paper.
- paper.

  Using a T-8 torx driver, remove the four display
- Remove the display from the housing and EMI shield.

mounting screws.

Place the display facedown on the keyboard.





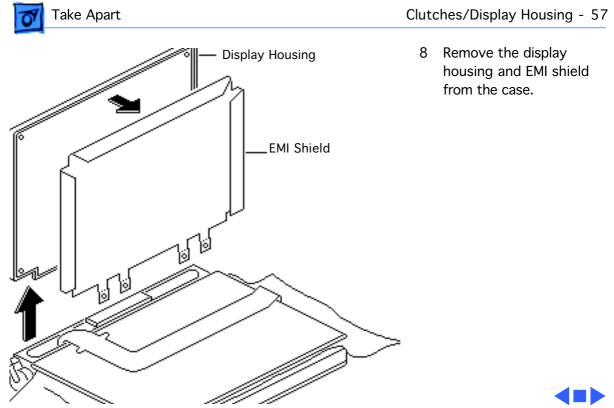
- Pull off the three clutch covers.
- 6 Using a T-8 torx driver, remove the six mounting screws from the left and right clutches.
- 7 Remove the left and right clutches from the display housing.

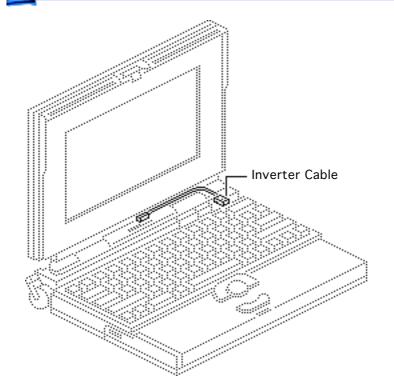


Replacement Note: Replace the short mounting screws in the top-inside clutch threadings. The top-outside threadings are used to mount the bezel.

Replacement Note: To avoid pinching the inverter cable, route the cable behind the top-right corner of the hinge on the right clutch.







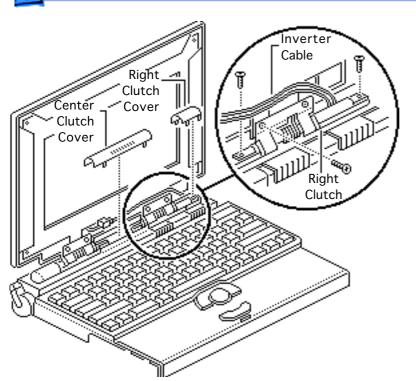
### Inverter Cable

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Inverter board
- Display bezel

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.

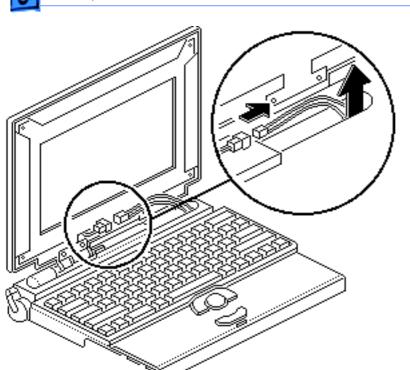




- Pull off the center and right clutch covers.
- Using a T-8 torx driver, remove the three mounting screws from the right clutch.
- 3 Remove the clutch from the display housing.

Replacement Note: Replace the short mounting screw in the top-inside clutch threading. The top-outside threading is used to mount the bezel.

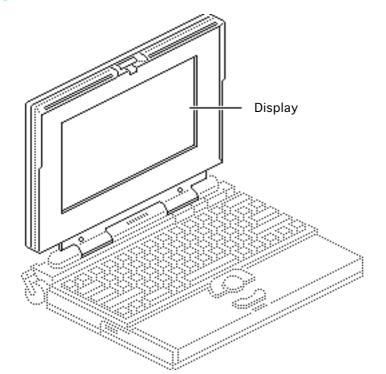




Replacement Note: To avoid pinching the inverter cable, route the cable behind the top-right corner of the hinge on the right clutch.

4 Disconnect the inverter cable and remove it from the case.





### Display

Before you begin, remove the following:

- Main battery
- Display bezel

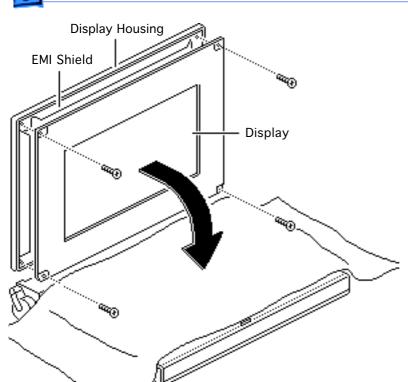
Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.



**Note:** This topic includes separate procedures for removing the PowerBook 160/165 FSTN display and the PowerBook 180 activematrix display.

**Note:** The PowerBook 180 active matrix display module is available to CPRC and international repairers only.



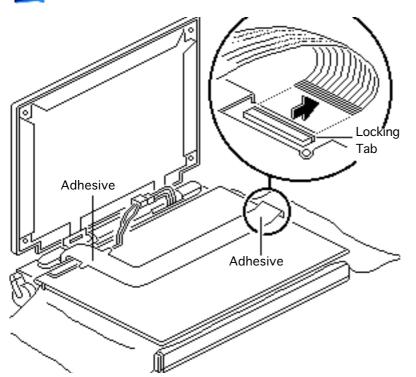


### PowerBook 160/165 FSTN Display

**Caution:** The display cable is fragile and should be handled with care.

- Cover the keyboard with a clean cloth or sheet of paper.
- 2 Using a T-8 torx driver, remove the four display mounting screws.
- 3 Remove the display from the housing and EMI shield.



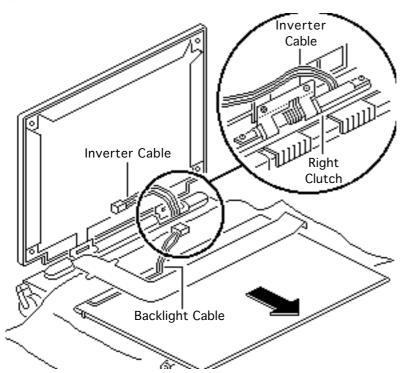


- 4 Place the display facedown on the keyboard.
- 5 Lift the locking tab on the display connector and disconnect the display cable.



6 Caution: The PowerBook 160/165 display cable is attached to the display with adhesive near the connector and backlight ends of the cable.
Carefully pry the cable off the display at these two points.

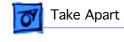
Gently detach the display cable from the back of the display.

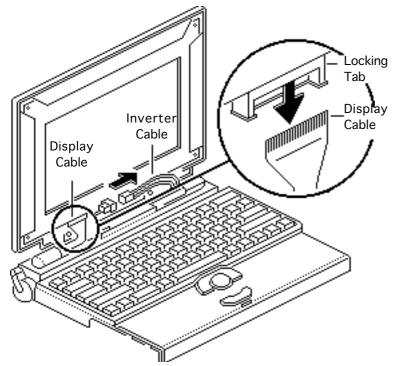


- 7 Disconnect the inverter cable from the display backlight cable.
  - Remove the display.

Replacement Note: To avoid pinching the inverter cable, route the cable behind the top-right corner of the hinge on the right clutch.







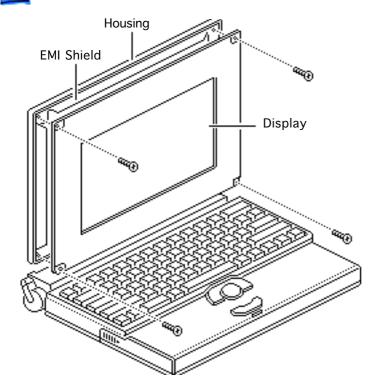
### PowerBook 180 Active-Matrix Display

**Caution:** The display cable is fragile and should be handled with care.

- Lift the locking tab on the display connector and disconnect the display cable.
- 2 Disconnect the inverter cable.

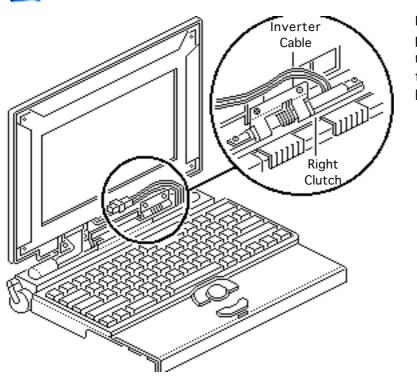






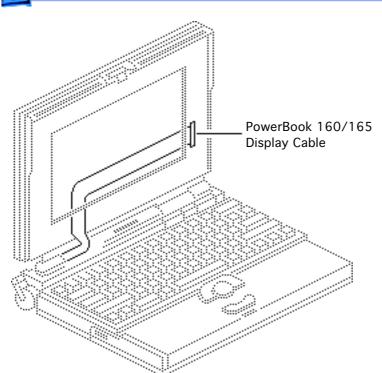
- Using a T-8 torx driver, remove the four display mounting screws.
- Remove the display from the housing and EMI shield.





Replacement Note: To avoid pinching the inverter cable, route the cable behind the top-right corner of the hinge on the right clutch.



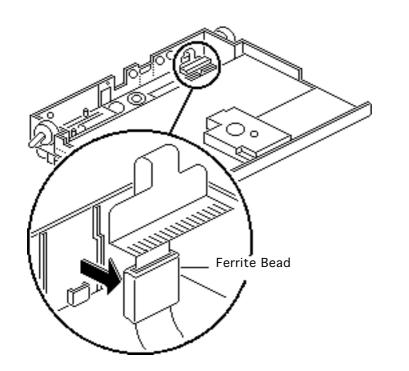


## PB 160/165 Display Cable

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Inverter board
- Interconnect board
- Display bezel
- PowerBook 160/165
- Display



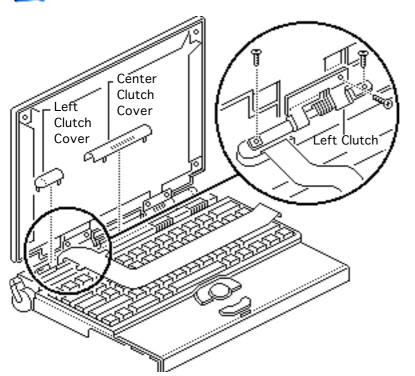


Caution: The PowerBook 160/165 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.

**Caution:** The display cable is fragile and should be handled with care.

Pry the display cable ferrite bead from the case.

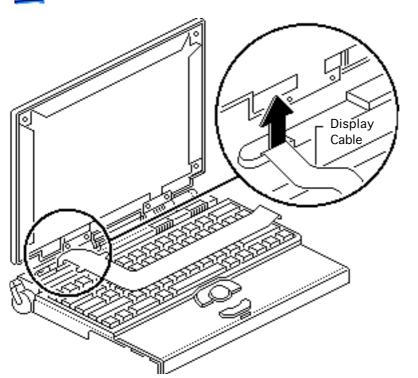




- Pull off the center and left clutch covers.
- 3 Using a T-8 torx driver, remove the three mounting screws from the left clutch.
- 4 Remove the clutch from the display housing.

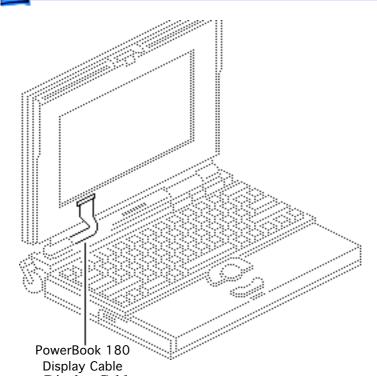
Replacement Note: Replace the short mounting screw in the top-inside clutch threading. The top-outside threading is used to mount the bezel.





Remove the display cable from the case.



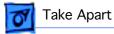


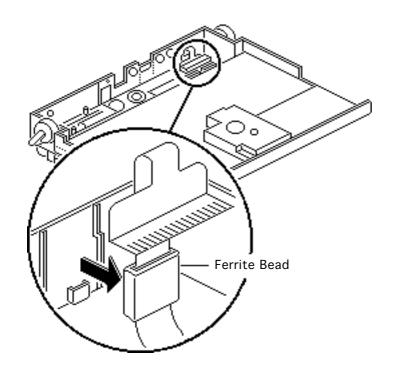
## PowerBook 180 Display Cable

Before you begin, remove the following:

- Main battery
- I/O door
- Top case
- Inverter board
- Interconnect board
- Display bezel





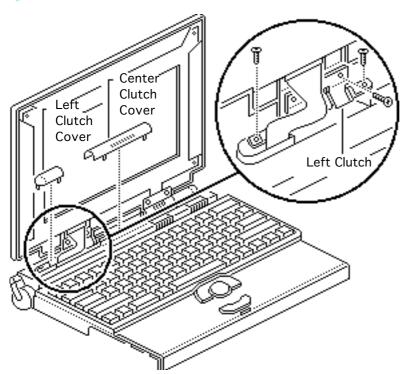


Caution: The PowerBook 180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/ Safety.

**Caution:** The display cable is fragile and should be handled with care.

Pry the display cable ferrite bead from the case.

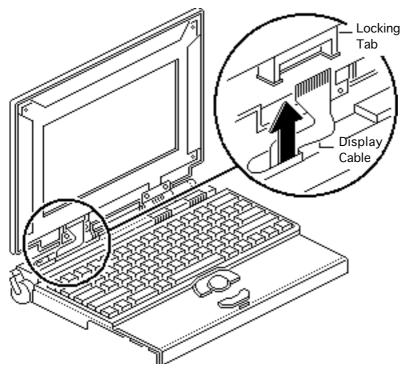




- Pull off the center and left clutch covers.
- 3 Using a T-8 torx driver, remove the three mounting screws from the left clutch.
- 4 Remove the clutch from the display housing.

Replacement Note: Replace the short mounting screw in the top-inside clutch threading. The top-outside threading is used to mount the bezel.

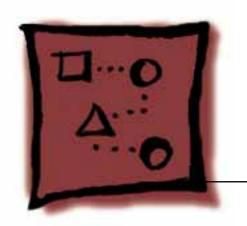




- 5 Lift the locking tab on the display connector and disconnect the display cable.
- 6 Remove the display cable from the case.



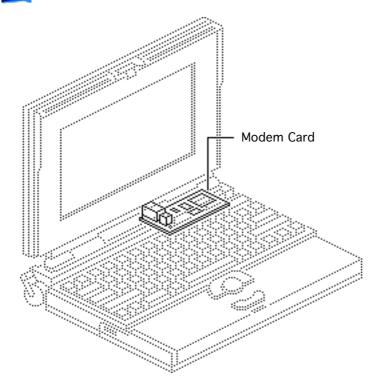




# Upgrades

PowerBook 160/165/180





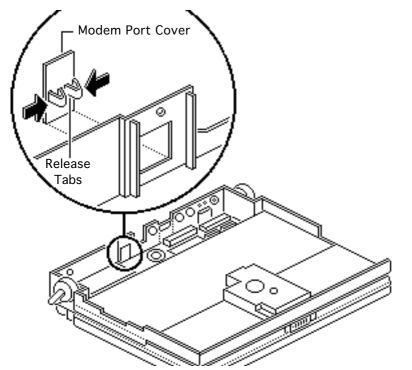
#### Modem Card

Before you begin, remove the following:

- Main battery
- I/O door
- Top case

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.



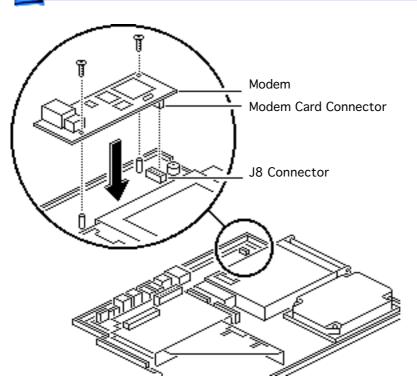


**Caution:** If you install a third-party modem card, make sure that it does not cover any of the heat sinks on the daughterboard or over the floppy drive.

**Note:** The modem card is an option for the PowerBook 160/165/180.

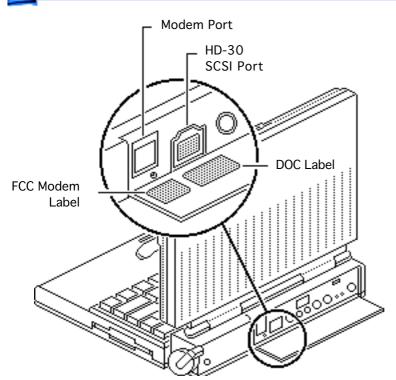
 Pinch the release tabs and push out the modem port cover.





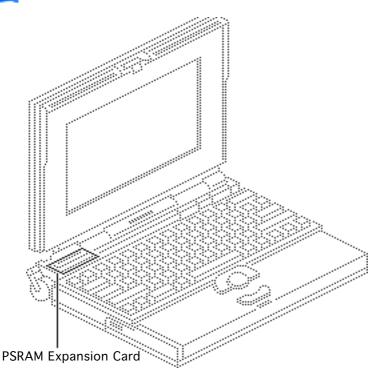
- Connect the modem card connector to motherboard connector J8.
- Install the two mounting screws.





- 4 Affix the FCC modem label to the inside of the I/O door. Align the label with the modem port.
- 5 Affix the DOC label to the inside of the I/O door.
  Align the label with the HD-30 SCSI port.





## PSRAM Expansion Card

Before you begin, remove the following:

- Main battery
- I/O door
- Top case

Caution: The PowerBook 160/165/180 contains CMOS devices that are very susceptible to ESD damage. Review the ESD precautions in Bulletins/Safety.



**Caution:** Handle the PSRAM card by the edges only. Do not touch any components on the card.

Caution: If you install a third-party expansion card, do not remove or cover up any of the heat sinks on the daughterboard.

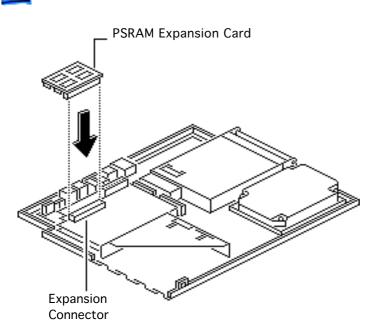
Operating the computer without the heat sinks significantly increases the chance of daughterboard failure.



caution: An incorrectly installed PSRAM card could damage the daugherboard. Note that the expansion connector and the PSRAM card are keyed for proper installation. Do not force the card into the connector, thereby defeating the key.

Caution: When installing the card, press down on the edge directly above the connector. Be careful not to apply pressure to any components or you may permanently damage the card.





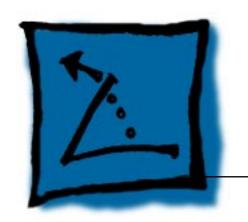
1 Connect the PSRAM expansion card to the expansion connector on the daughterboard.



**Note:** To verify that the upgrade is successful, check the Total Memory message (for systems with virtual memory switched off) or the Built-in Memory message (for systems with virtual memory switched on). The memory size should be 4 MB of soldered RAM plus the RAM on the expansion card. If the memory size is incorrect, replace the expansion card. If the memory size is still incorrect, send the computer to Apple.





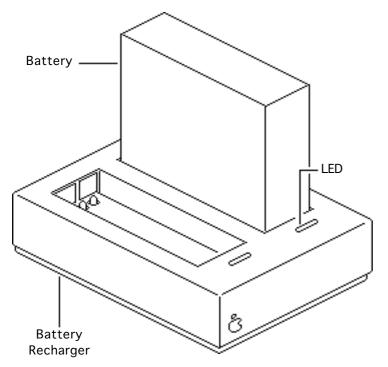


## **Additional Procedures**

PowerBook 160/165/180







## Battery Recharger

No preliminary steps are required before you begin this procedure.

Using the PowerBook power adapter, plug the battery recharger into a power outlet and insert the main battery into the recharger.



- Track the status of the battery. If the LED is
  - Yellow, the battery is charging
  - Green, the battery is ready to use
  - Off, the charger is unplugged, the battery is bad, the power adapter is defective, or the charger is defective



# **SCSI Terminator**

Single External SCSI Device

### **SCSI** Termination

No preliminary steps are required before you begin this procedure.

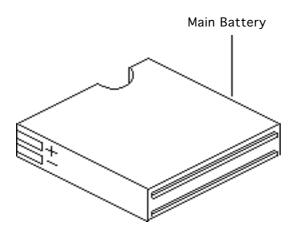
Note: The PowerBook 160/165/180 does not provide SCSI termination at the logic board; remember to terminate at the beginning and end of the SCSI chain. Use the standard Apple terminator.



When terminating SCSI devices, follow these guidelines:

- Add one terminator to a single external SCSI device, or
- Add one terminator to the first device and another to the last when there are multiple devices.



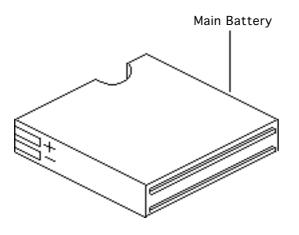


### **Battery Handling**

No preliminary steps are required before you begin this procedure.

**A**Warning: The main battery contains toxic materials. Review battery handling and disposal instructions in Bulletins/ Safety.





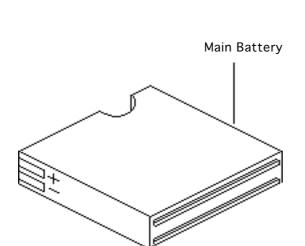
Follow the guidelines on this card and the next for properly handling the battery:

- Handle the battery carefully. Do not drop, puncture, disassemble, mutilate, or incinerate the battery.
- Fully charge a replacement battery before using it; Apple ships batteries in a partially charged state.



- Do not leave the battery in the computer for longer than two weeks without plugging in the power adaptor.
- Completely discharge and then recharge the battery once a month.
- Store the battery in the protective battery case.
- Do not short-circuit the battery terminals.
- Keep the battery in a cool, dark place; do not store it for longer than 6 months without recharging.





### Battery Verification

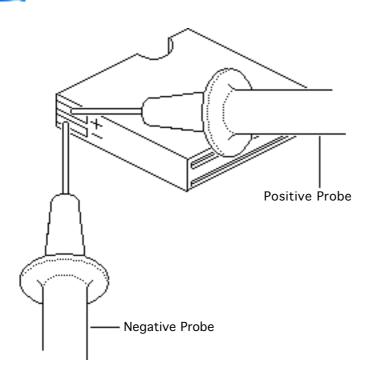
Before you begin, remove the main battery.

**Note:** The battery desk accessory is a general indicator of the battery charge. Use a voltmeter to determine the actual charge. Refer to the procedure on the next page.

Awarning: The main battery contains toxic materials. Review battery handling and disposal





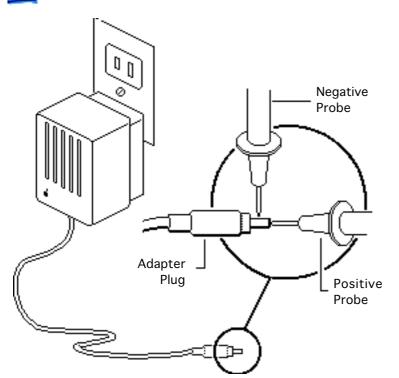


### instructions in Bulletins/ Safety.

- Set a voltmeter to the 10 volts DC scale.
- Hold the positive probe of the voltmeter to the positive battery terminal and the negative probe to the negative terminal.
- If the reading is not above 5.7 volts, recharge (first) or replace the battery.







# AC Adapter Verification

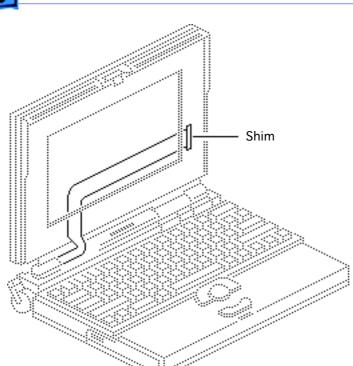
No preliminary steps are required before you begin this procedure.

- 1 Plug the AC adapter into a wall socket.
- 2 Set a voltmeter to the 10 volts DC scale.
- Hold the positive probe of the voltmeter to the inside of the AC adapter plug and the negative probe to the outside of the plug.



4 If the reading is not 7.5–7.9 volts, replace the adapter.





### Shim Installation

Before you begin, do the following:

- Remove the main battery
- Remove the display bezel

Note: Some PowerBook 160/165/180 displays may flicker, intermittently go black, or display two horizontal black lines. If squeezing the right side of the display bezel causes the condition to improve or to worsen, install a shim on the display cable. The shim improves the connection

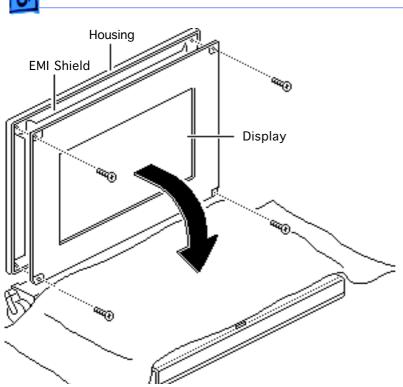


between the connector fingers and the cable contacts.

Note: This topic includes separate procedures for installing a shim on the PowerBook 160/165 and PowerBook 180 display cables.

**Note:** Do not install a shim on a display cable stamped with part number 936-0108.



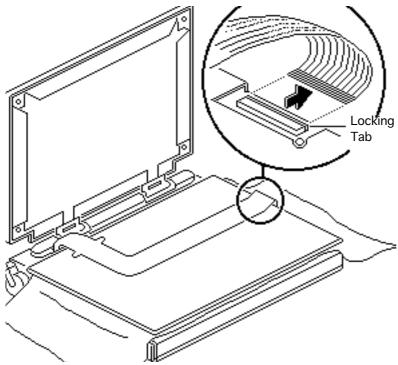


### PowerBook 160/165 Display Cable

**Caution:** The display cable is fragile and should be handled with care.

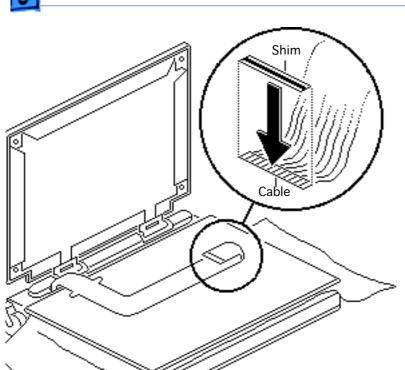
- 1 Cover the keyboard with a clean cloth or sheet of paper.
- 2 Using a T-8 torx driver, remove the four display mounting screws.
- 3 Remove the display from the housing and EMI shield.





- Place the display facedown on the keyboard.
- Lift the locking tab on the display connector and disconnect the display cable.





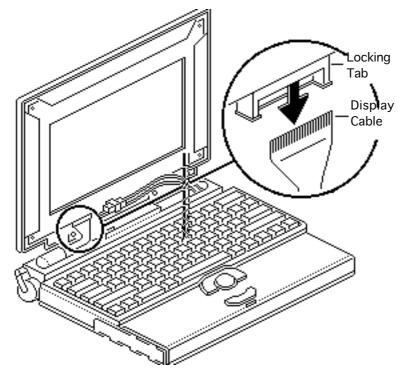
6 Remove the clear shim from its paper backing.

**Note:** Make sure that the shim is not wrinkled and that it is flush with the edges of the cable. The shim should not cover the connector traces.

7 Turn back the end of the display cable and press the shim onto the back (the nonconductive side) of the display cable connector.





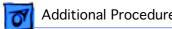


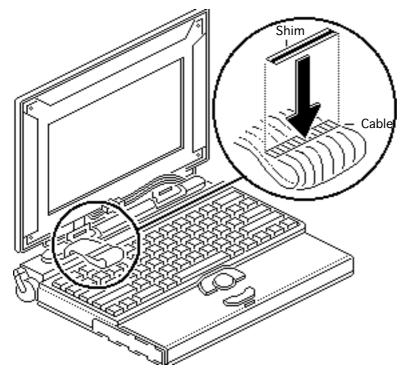
### PowerBook 180 **Display Cable**

**Caution:** The display cable is fragile and should be handled with care.

Lift the locking tab on the display connector and disconnect the display cable.





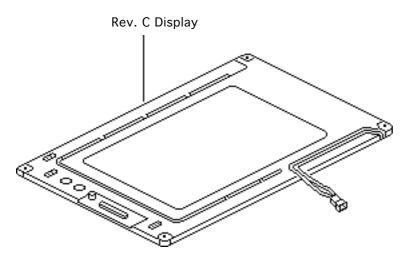


Remove the clear shim from its paper backing.

Note: Make sure that the shim is not wrinkled and that it is flush with the edges of the cable. The shim should not cover the connector traces.

Press the shim onto the back (the nonconductive side) of the display cable connector.





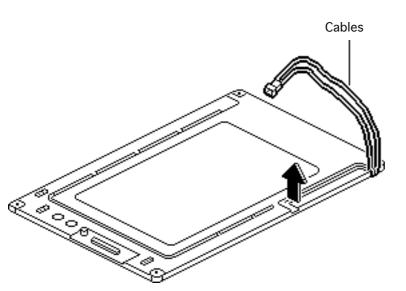
# Rev. C Display Bulb

Before you begin, remove the following:

- Main battery
- Display bezel
- Display

Awarning: CCFL bulbs are thin and break easily. Handle them with care, especially at the delicate solder joints at the ends of the bulbs.

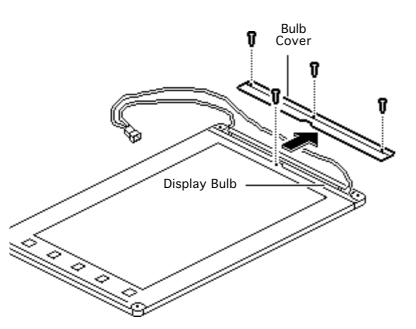




**Caution:** Review the ESD precautions in Bulletins/Safety.

- Place the display facedown on a soft workbench pad.
- 2 Remove the two cables from their channels.
- 3 Turn over the display.





- Remove the remaining length of the cables from the channels.
- Using a #1 cross-tip screwdriver, remove the four self-threading screws.

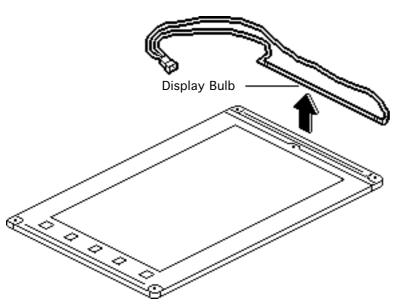
## **Replacement Caution:**

Improperly installed selfthreading screws could damage the display. Do not overtighten them.

Remove the plastic display bulb cover.



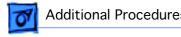


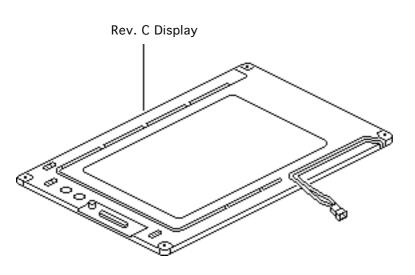


### Remove the display bulb.

Replacement Note: When replacing the new bulb, make sure the cables are in the same position as the previous bulb's cables.







### AM Bulb (International Only)

Note: CPRC and international repairers only should replace a bad backlight bulb in the PowerBook 180 activematrix display.



### **Backup Battery Verification**

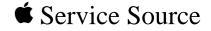
The backup battery saves the PRAM and power management information on the logic board when the computer is shut down. To check that the backup battery is working, follow the procedures below.

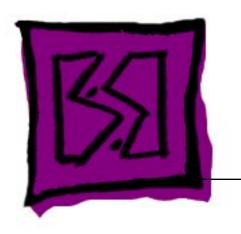
- 1 Set the date and time
- 2 Perform a Shut Down from the Apple Menu or Special menu.
- 3 Remove the main battery and disconnect the power adaptor for 10 minutes.
- 4 Connect the power adaptor, insert the battery, and power on the computer.
- 5 If the date and time were lost, the backup battery may be dead or discharged.



- To recharge the backup battery, leave the PowerBook plugged in for 48 hours. It is ok to use it while it is charging.
- 7 If the backup battery appears dead or will not charge, replace the backup battery.



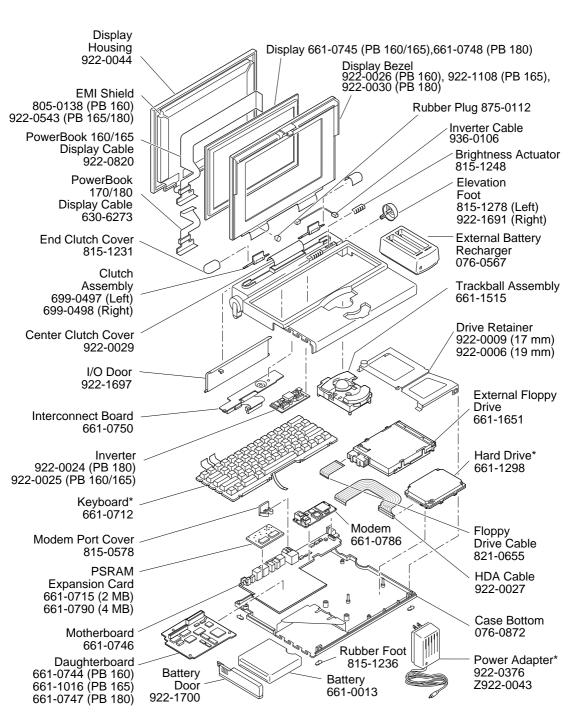




# **Exploded View**

PowerBook 160/165/180





Product family configurations may vary. For parts with asterisk (\*), refer to parts list. **Power Book 160, 165, 180** 

