

:: THE ERGO MERCURY 3



MOBILE
TECHNOLOGY

Unwire.



THE ALL IN ONE PERFORMANCE NOTEBOOK

:: THE ERGO MERCURY 3

DEALING A STRONGER HAND

Ergo's engineers have dealt you a perfect hand with our latest multimedia notebook, the Mercury 3. Virtually every item possible bar the kitchen sink has been utilised to produce an all-in-one notebook with amazing functionality.

The Mercury 3 comes up trumps by being the world's first notebook to combine Intel® Centrino™ Mobile Technology with an internal DVD/CD-RW Combo, floppy drive and Wireless LAN. But it's also incredibly portable. By only using validated mobile components we have kept the Mercury 3 to a slimline 2.5kg, whilst its power saving technology extends the battery life to a full 5 hours - awesome for a 3-spindle notebook.

And it's a cool customer too. Excellent heat dissipation improves reliability and reduces noise, because it only needs a small fan.

Even the hard drive caddy can be removed for security purposes, whilst the razor-sharp 14.1" TFT screen is ideal for capturing the full capabilities of DVD.

The new Mercury 3. Continuing Ergo's bloodline of unrivalled specification and mobility.

Service and Support.

Our company ethos is quite simple: to provide the best service and support within the IT industry. We recruit the best engineers available to provide our telephone support, upgrades and even on-site visits - because we don't believe that there is an outside company that could provide this same level of support for our customers.



HOLDING ALL THE ACES



Unwire.

:: 14.1" XGA TFT SCREEN

:: UP TO 5 HOURS BATTERY LIFE

:: 56K MODEM, 10/100 NETWORK & 400MBIT FIREWIRE™

:: INTERNAL WIRELESS LAN (802.11G OR B)

:: 1.44MB FLOPPY DRIVE

:: SERIAL, PARALLEL & 2 X USB (2.0) PORTS

:: DVD/CD-RW COMBO OR DVD BURNER



Ergo

MERCURY 3

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SYSTEM	MERCURY 3
CASING	part Aluminium strengthened screen-back
PROCESSOR	Intel® Centrino™ platform - Mobile Intel® Pentium® M (in µFCPGA socket) 1.3GHz - 2GHz
ON-BOARD CACHE	1MB (1.3GHz - 1.7GHz) or 2MB (1.5GHz - 2GHz) on-die
MEMORY OPTIONS	256, 384, 640, 768, 1024MB (DDR266 DRAM modules)
MAJOR CHIPSET	Intel® 855-GM

GRAPHICS

SCREEN TYPE	14.1" TFT XGA colour display
GRAPHIC CHIPSET	Intel® 855-GM (Intel® Extreme Graphics) Supports 3D visual/texturing enhancements. Hardware DVD playback assist. (Shared video memory options of 8, 16, 32MB.)
SCREEN RESOLUTION	1024x768 (32Bit colours)
EXTERNAL MAX. RESOLUTION	1280 x 1024 (32Bit colours)

STORAGE

REMOVABLE HARD DISK DRIVES	Ultra DMA 9.5mm Ranging from 20GB to 80GB
HARD DISK INTERFACE	Enhanced IDE Ultra ATA DMA 100 Interface support
CD-ROM	Internal DVD/CD-RW Combo or DVD Burner
FLOPPY DISK	Internal 1.44MB

PORTS/CONNECTIVITY

KEYBOARD	86-Key Tactile with Windows Keys, 2.6mm key stroke (plus 4 Hotkeys)
POINTING DEVICE	Built-in Touchpad, 2 click buttons to support scroll up/down key
PCMCIA	2 x Type II or 1 x Type III
USB PORTS	2 x USB (2.0)
PS2 PORT	1 x PS2 (for external Keyboard/Mouse)
EXTERNAL CRT	1 x VGA (for connecting an external monitor)
AUDIO I/O	2 audio jacks support Microphone-in and Speaker/Headphone-out
SERIAL	1 x Serial Port
PARALLEL	1 x One EPP/ECP Parallel port
I/R (INFRARED) LINK	1 x FIR (InfraRed) link
FAX/MODEM	56 Kbps v.90 Fax/Modem
INTERNAL LAN	10/100 MBit PCI (with LED)
FIREWIRE™	1 x 400MBit FireWire™ (IEEE1394)
WIRELESS DEVICE	optional integrated 802.11b or 802.11g wireless adapter (802.11g provides a higher bandwidth & greater speed)

MULTI-MEDIA

CD-ROM	Internal DVD/CD-RW Combo or DVD Burner
SOUND SYSTEM	Full duplex AC'97 audio with 3D effect
SPEAKERS	2 x built-in stereo speakers

POWER

POWER ADAPTER	100 - 240V AC Adapter
BATTERY TYPE	Lithium Ion (8-cell, 4000mAh, 14.8v, 59.2Wh)
BATTERY LIFE	up to 5 hours (continuous use)
CHARGING TIME	3 hours fast charging technology system off (4 hours system on)

DIMENSIONS

NOTEBOOK	319mm (w) x 260mm (d) x 30mm (h) front - 32mm (h) rear
POWER SUPPLY	100 x 60 x 30mm
WEIGHT WITH BATTERY	2.5KG

SECURITY

Kensington Lock, BIOS setup, Power-on, HDD user password protection

POWER MANAGEMENT

ACPI 2.0, full feature SMI power management, Stand-by, Suspend to Disk, Suspend to RAM
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POWER ENVIRONMENT

Operational	5C to 35C, Shock 2G 10ms duration, humidity 10-90% non-condensing
Storage	-20C to 65C, Humidity 10-90% non condensing
Compliance	CE, cUL, TUV, CCIB, FCC Class B, CTR 21

WARRANTY & SUPPORT

ERGO'S STANDARD WARRANTY AND SUPPORT POLICY

Warranty and support, is for Ergo, a central part of the supply and support of all our notebook sales. Because of this philosophy we offer, as standard, the most comprehensive warranty package in the industry.

ERGO'S 12 MONTH FREE WARRANTY ON ALL NOTEBOOKS

Should your machine fail within the first year, we provide a free collect and return repair service. We also guarantee to either return the computer back to you within 6 working days from the date of arrival at Ergo, or should this not be possible, at your request, supply you with a free loan computer with our compliments. Should you wish, you also have the option to extend your warranty to 3 years and upgrade the response time to 24 hours back at Ergo.

ERGO'S NEXT DAY LOANER

If waiting a few days to get your Notebook repaired is out of the question then, for 8% of the purchase price, per annum, we offer for up to 5 years, a next day loaner plan whereby, assuming you telephone before 3.00pm Monday to Friday, we can get you a replacement loan computer by 10:00am the next morning. Because every Notebook has a removable hard disk, all you do is unplug it from your old computer and you are up and running. We also offer a world-wide loaner package where we air courier computers around the globe (price on application).

ERGO'S CORPORATE ACCOUNT 3 YEAR FREE

24 HOUR SERVICE PLAN

If you are a corporate account that has 5 or more Ergo notebooks on one site, we guarantee in the first 3 years to either repair your Notebook in 24 hours, or send you a free loan machine. OK, you might have some service costs after the end of your normal 12 month free warranty period, but you won't have any staff twiddling their thumbs for days on end while your supposedly free warranty is completed.

ERGO'S FREE LIFETIME TECHNICAL SUPPORT DESK

Less than a third of our technical support calls result in returned equipment, as the majority of users tend to be complex configuration problems that our Technical Help Desk can resolve. Contrary to the modern trend, our Help Desk is free and extends for the full life of the Notebook.

ERGO'S 5 YEAR SPARES AVAILABILITY WARRANTY

We are the first manufacturer to offer, as standard, a 5 year spare parts availability guarantee. So, if like one of our customers you drop your Notebook out of a Taxi window we will have the parts to rebuild it from the remains. (Yes the Taxi was moving at the time)

ERGO'S ON SITE WARRANTY

A number of our clients have on site warranty, but the next day loaner program provides you with a far better solution. It guarantees that you will be working by 10.00am the next day. If you require on site warranty we will be pleased to quote.

ERGO'S MEMORY UPGRADE PROMISE

When upgrading the memory for a Notebook, all too often the old memory has to be thrown away because notebooks invariably have only one memory slot. Ergo's solution is simple. Within the first 12 months, when you upgrade, we will buy back any old memory at the same price per MB as you buy the new memory for. Your Notebook does not even have to come back to us, as memory upgrading is simple.

ERGO'S SOFTWARE COMPATIBILITY GUARANTEE

Should you within the first month of purchasing your notebook have software that you find you cannot run, we will provide a service free of charge to get your software up and working. If after 14 days we have not solved the problem we will offer you a full refund and still continue to work on the problem. Note that this applies to all applications running under Windows 98, 2000 & XP.

WHAT IS NOT COVERED

With Ergo what we don't do for free is also up front. We are not able to offer extended warranty on batteries as these are a consumable item nor does our warranty extend to accidental damage, theft, or any consequential damages.

Given that a large proportion of system failures result from software configuration or corruption errors Ergo offers a chargeable software reconfiguration and data recovery service. For those clients with adequate backup we charge a fixed £60 plus carriage to reinstall the operating system and any application software originally purchased from us. Note that for this fixed fee you will lose all your data and other application software. Beyond this we can offer alternative bespoke solutions ensuring as far as possible that your machine is returned with all of its data intact and fully working.

Clients with our 3 year Corporate warranty or clients purchasing any of our fast response services must appreciate that any repairs are chargeable after the first year. (This is avoidable with our Extended Warranty Option).



BS EN ISO 9002:1994
Cert No. FS 53413

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