

:: THE ERGO MERCURY 2



THE ALL IN ONE EXECUTIVE NOTEBOOK

:: THE ERGO MERCURY 2

KNOCKOUT SPECIFICATION

Read or burn. Print or surf. Download or synchronise. The Mercury 2's unrivalled specification is set to stun the notebook world. Designed to keep users in touch - whether at home, in the office or on the road - the Mercury 2 is equipped with a level of connectivity that puts other all-in-one notebooks to shame.

Users who don't like external cables or interchangeable drives will enjoy the internal CD-Rom and floppy drive, whilst speed freaks will love the availability of Mobile Intel® Pentium® 4-M 2.4GHz processors and up to 1GB of 266MHz DDR memory.

But it is in the subject of Total Cost of Ownership that the Mercury 2 is set to score top marks. Up to 3.5 hours' battery life, an impressive 14.1" XGA TFT display, excellent multimedia, optional DVD burner and amazing reliability have clearly established the Mercury 2 as the new class leader.

Our pedigree

Our priorities are quite simple: unrivalled customer service and support, and manufacturing notebooks of outstanding build quality and reliability.

Actions speak louder than words. That's why, instead of producing endless PR and advertising, we have developed the most advanced notebook production facility in the UK (at our headquarters in Nottingham), backed up by arguably the best technical support in the IT industry.



:: 14.1" XGA TFT SCREEN

:: 6000MAH LI-ION BATTERY

:: INTERNAL 802.11B WIRELESS (OPTIONAL)

:: 56K MODEM, 10/100 NETWORK & 2 x 400MBIT FIREWIRE

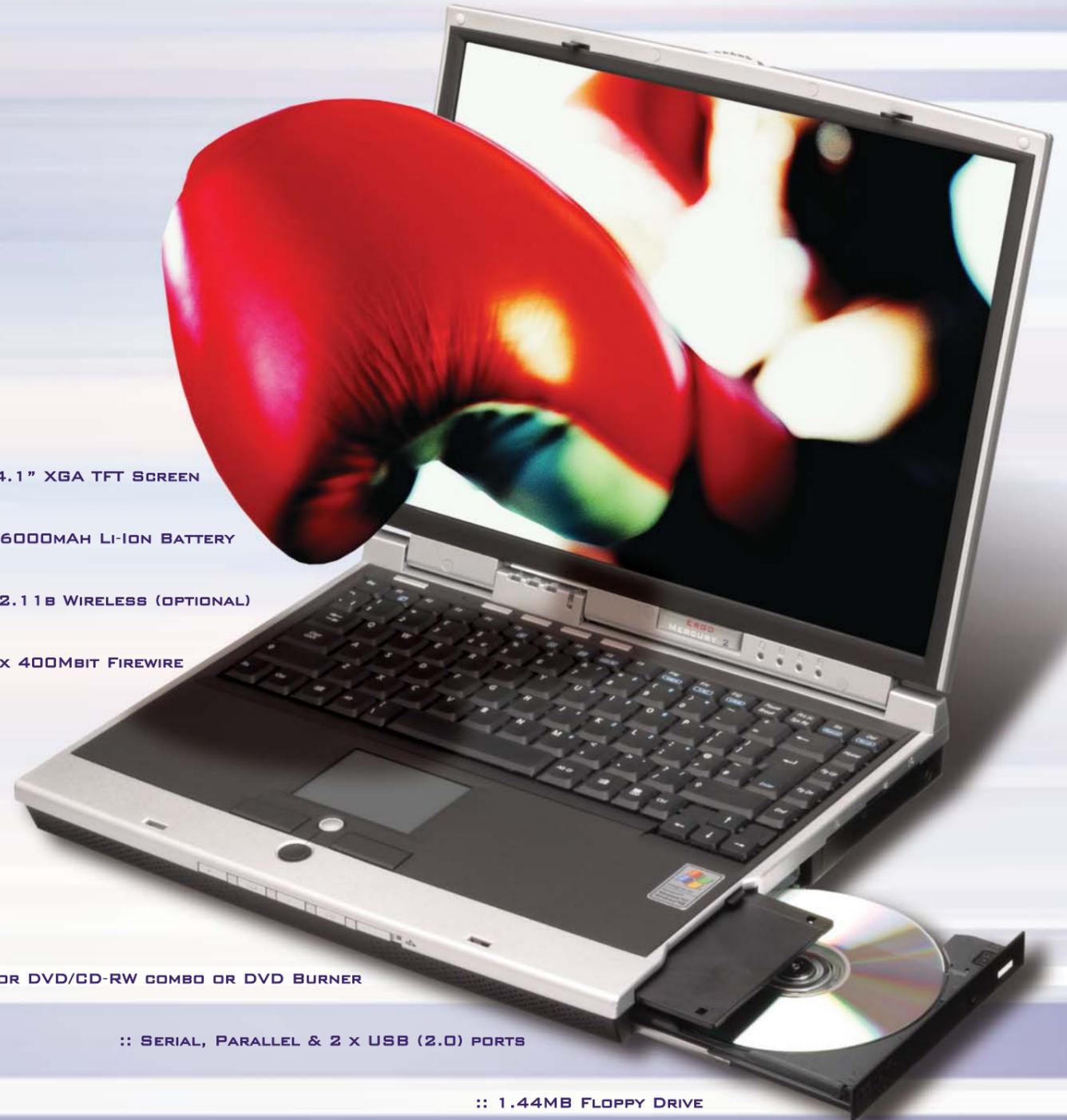
:: CD-ROM OR DVD/CD-RW COMBO OR DVD BURNER

:: SERIAL, PARALLEL & 2 x USB (2.0) PORTS

:: 1.44MB FLOPPY DRIVE



PortBar expansion provides additional ports - 1 x 10/100 RJ-45 LAN, 1 x EPP/ECP Parallel, 1 x PS/2 for Keyboard/Mouse, 2 x USB (2.0), 1 x VGA (external monitor) & DC-in power (connects to notebook via PortBar II 68-pin connector). Dimensions 200mm x 160mm x 37mm



MERCURY 2

SYSTEM

| | |
|----------------|--|
| PROCESSOR | Mobile Intel® Pentium® Processor 4-M 1.8GHz to 2.4GHz Mobile Intel® Celeron™ Processor 1.5GHz to 2.4GHz Validated Mobile processors with SpeedStep™ technology |
| ON-BOARD CACHE | On-Die 512K L2 Burst Pipe Line for Pentium 4-M On-Die 256K L2 Burst Pipe Line for Celeron |
| MEMORY OPTIONS | 256, 512, 764MB & 1GB 266MHz DDR SDRAM modules |
| MAJOR CHIPSET | SIS650 for North Bridge and SIS962L for South Bridge |

GRAPHICS

| | |
|--------------------------|---|
| SCREEN TYPE | XGA 14.1" TFT |
| GRAPHIC CHIPSET | SIS650 embedded (shared memory up to 64MB) (supports AGP 4X mode, 3D textures and emboss, Motion compensation for H/W DVD MPEG-2 playback IDCT engine and adaptive per-pixel de-interlacing) |
| SCREEN RESOLUTION | 1024 x 768 32Bit Colours |
| EXTERNAL MAX. RESOLUTION | 1024 x 768 at 32Bit Colours and 75Hz External Max. Resolution Application Modes |

STORAGE

| | |
|----------------------------|---|
| REMOVABLE HARD DISK DRIVES | Ultra DMA 12.7mm Ranging from 20GB to 60GB |
| HARD DISK INTERFACE | Enhanced IDE Ultra ATA DMA 66/100 Interface |
| FLOPPY DISK | internal 1.44MB, 3.5" |

PORTS/CONNECTIVITY

| | |
|-----------------------|--|
| POINTING DEVICE | Built-in Touchpad, 2 click buttons & 2 scroll buttons |
| KEYBOARD | 86/87 Key Tactile with Windows Keys, 3mm stroke (4 Hotkeys) |
| PCMCIA | 2 x Type II or 1 x Type III |
| I/R (INFRARED) LINK | 1 x IrDA Compliant (FIR/SIR) |
| USB PORTS | 2 x USB (v2.0) |
| PARALLEL | 1 x high speed Enhanced bi-directional, ECP/EPP |
| SERIAL | 1 x 16550 UART |
| KEYBOARD PORT | 1 x PS2 Keyboard/Mouse |
| EXTERNAL CRT | 1 x VGA and 1 x TV-Out (S-Video) |
| AUDIO I/O | 3 x audio jacks (Mic-in, Line-in & Headphone-out) |
| FAX/MODEM | integrated 56 Kbps v.90 (Mini PCI) |
| INTERNAL LAN | integrated PCI 10/100 MBit (Mini PCI) |
| FIREWIRE | 2 x integrated 400Mb/s FireWire Port (IEEE1394) |
| WIRELESS DEVICE | optional Integrated 802.11b wireless adapter (with LED indicator) |
| PORTBAR II (optional) | 1 x 10/100 LAN, 1 x EPP/ECP Parallel, 2 x USB, 1 x PS/2 for Keyboard/Mouse, 1 x VGA & DC-in power (connects to notebook via PortBar II connector). 200mm x 160mm x 37mm. |

MULTI-MEDIA

| | |
|--------------|--|
| CD ROM | CD Rom (24 speed) Independent Audio Feature Optional DVD/CD-RW Combo and DVD Burner |
| SOUND SYSTEM | PCI Sound with Wave Table & Internal Amplifier |
| SPEAKERS | 2 Built in (Stereo, 2 Channel) |

POWER

| | |
|---------------|---|
| POWER ADAPTOR | 100 - 240V AC Adaptor |
| BATTERY TYPE | Lithium Ion (Smart 9-cell, 6000mAh) |
| BATTERY LIFE | Up to 3.5 hours (Continuous Use) |
| CHARGING TIME | 2.5 hours (system off, fast charging technology) |

DIMENSIONS

| | |
|---------------------|--|
| NOTEBOOK | 310mm (w) x 262mm (d) x 38mm(front)/43mm(back) (h) |
| POWER SUPPLY | 100 x 60 x 30mm |
| WEIGHT WITH BATTERY | 3.3KG (with HDD, FDD, CD & Battery) |

SECURITY

Kensington Lock, universal security lock, HDD & BIOS Booting Password Protection

POWER MANAGEMENT

ACPI 2.0, full feature SMI power management, Stand-by, Suspend to Disk (excl. Win 98), Suspend to RAM

POWER ENVIRONMENT

| | |
|-------------|--|
| OPERATIONAL | 0C to 40C, Shock 2G 10ms duration, humidity 20-85% non-condensing |
| STORAGE | -10C to 49C, Humidity 0-90% non condensing |
| COMPLIANCE | CE, UL, CSA, TUV, FCC Class B. |

WARRANTY & SUPPORT

ERGO'S STANDARD WARRANTY AND SUPPORT POLICY

Warranty and support, is for Ergo, a central part of the supply and support of all our notebook sales. Because of this philosophy we offer, as standard, the most comprehensive warranty package in the industry.

ERGO'S 12 MONTH FREE WARRANTY ON ALL NOTEBOOKS

Should your machine fail within the first year, we provide a free collect and return repair service. We also guarantee to either return the computer back to you within 6 working days from the date of arrival at Ergo, or should this not be possible, at your request, supply you with a free loan computer with our compliments. Extended warranties, including 24 hours back at Ergo response, are available on request. Please contact your Ergo Account Manager for further information.

ERGO'S NEXT DAY LOANER

If waiting a few days to get your Notebook repaired is out of the question then, for 8% per annum, we offer for up to 5 years, a next day loaner plan whereby, assuming you telephone before 3.00pm Monday to Friday, we can get you a replacement loan computer by 10:00am the next morning. Because every Notebook has a removable hard disk, all you do is unplug it from your old computer and you are up and running. We also offer a world-wide loaner package where we air courier computers around the globe. (price on application)

ERGO'S CORPORATE ACCOUNT 3 YEAR FREE 24 HOUR SERVICE PLAN

If you are a corporate account that has 5 or more Ergo notebooks on one site, we guarantee in the first 3 years to either repair your Notebook in 24 hours, or send you a free loan machine. You might have some service costs after the end of your normal 12 month free warranty period, but you won't have any staff twiddling their thumbs for days on end while your supposedly free warranty is completed.

ERGO'S FREE LIFETIME TECHNICAL SUPPORT DESK

Less than a tenth of our technical support calls result in returned equipment, as the majority of faults tend to be configuration problems that our Technical Help Desk can resolve. Contrary to the modern trend, our Help Desk is free and extends for the full life of the Notebook.

ERGO'S 5 YEAR SPARES AVAILABILITY WARRANTY

We are the first manufacturer to offer, as standard, a 5 year spare parts availability guarantee. So, if like one of our customers you drop your Notebook out of a Taxi window we will have the parts to rebuild it from the remains. (Yes the Taxi was moving at the time)

ERGO'S ON SITE WARRANTY

The industry's record of first visit fixing of notebooks is unfortunately so bad (Under 40%) that Ergo is simply unprepared to subcontract this responsibility. All on site warranty is generally conducted by our own degree qualified engineers directly from our Nottingham facility, achieving a 95% first visit fix rate. If you would like a quotation please contact your sales representative.

ERGO'S MEMORY UPGRADE PROMISE

When upgrading the memory for a Notebook, all too often the old memory has to be thrown away because notebooks invariably have only one memory slot. Ergo's solution is simple. Within the first 12 months, when you upgrade, we will buy back any old memory at the same price per MB as you buy. Your Notebook does not even have to come back to us, as memory upgrading is simple.

ERGO'S SOFTWARE COMPATIBILITY GUARANTEE

Should you within the first month of purchasing your notebook have software that you find you cannot run, we will provide a service free of charge to get your software up and working. If after 14 days we have not solved the problem we will offer you a full refund and still continue to work on the problem. Note that this applies to all applications running under Windows 98, 2000 & XP.

WHAT IS NOT COVERED

With Ergo what we don't do for free is also up front. We are not able to offer extended warranty on batteries as these are a consumable item nor does our warranty extend to accidental damage, theft, or any consequential damages.

Given that a large proportion of system failures result from software configuration or corruption errors Ergo offers a chargeable software reconfiguration and data recovery service. For those clients with adequate backup we charge a fixed £60 plus carriage to reinstall the operating system and any application software originally purchased from us. Note that for this fixed fee you will lose all your data and other application software. Beyond this we can offer alternative bespoke solutions ensuring as far as possible that your machine is returned with all of its data intact and fully working.

Clients with our 3 year Corporate warranty or clients purchasing any of our fast response services must appreciate that any repairs are chargeable after the first year. (This is avoidable with our Extended Warranty Option at £160 for 3 years).



BS EN ISO 9002: 1994
Cert No. FS 53413

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