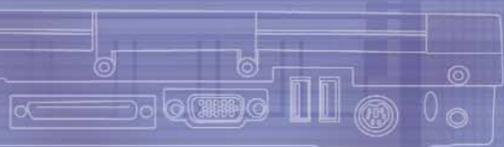


:: THE ERGO MERCURY 2



THE ALL IN ONE EXECUTIVE NOTEBOOK

:: THE ERGO MERCURY 2



TEACHER'S PET

Introduced initially for the Laptops for Teachers project, Ergo's engineers went back to school before introducing our latest performance notebook, the Mercury 2.

Designed to leave teachers free to teach, and not confused by external cables or interchangeable drives, the Mercury 2 is an 'all-in-one' notebook. 'All-in-one' means the Mercury 2 has 3 spindles; an internal hard disk drive, CD-Rom and floppy disk drive.

With exceptional build quality and reliability, lightweight 3kg and excellent 6000mAh Li-Ion battery life, the Mercury 2 scores top marks in every subject of the Laptops for Teachers curriculum, especially Total Cost of Ownership.

Our pedigree

Our priorities are quite simple: unrivalled customer service and support, and manufacturing notebooks of outstanding build quality and reliability.

Actions speak louder than words. That's why, instead of producing endless PR and advertising, we have developed the most advanced notebook production facility in the UK (at our headquarters in Nottingham), backed up by arguably the best technical support in the IT industry.



PortBar expansion provides additional ports - 1 x 10/100 RJ-45 LAN, 1 x EPP/ECP Parallel, 1 x PS/2 for Keyboard/Mouse, 2 x USB, 1 x VGA (external monitor) & DC-in power (connects to notebook via PortBar II 68-pin connector). Dimensions 200mm x 160mm x 37mm

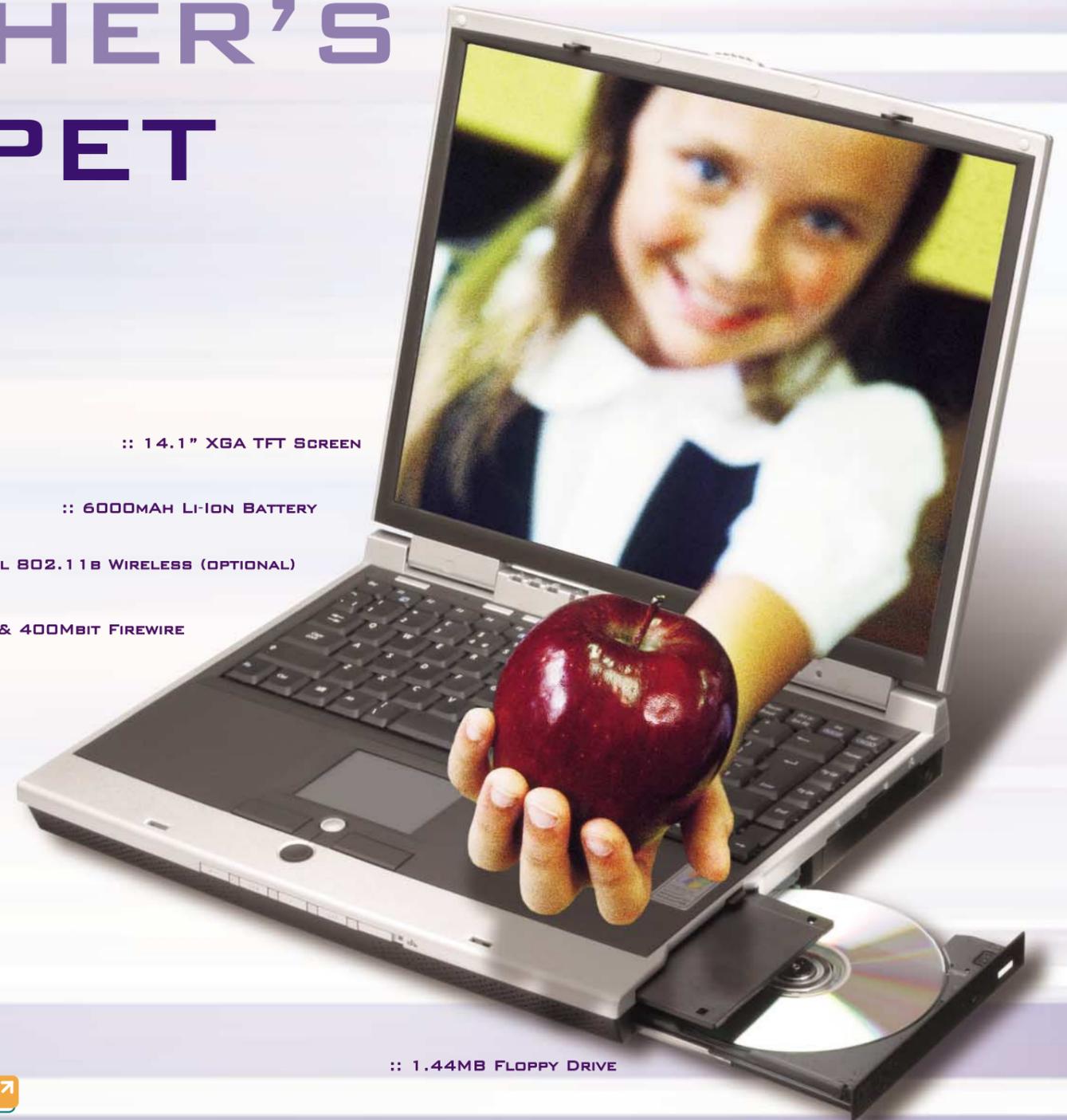


:: 14.1" XGA TFT SCREEN

:: 6000MAH LI-ION BATTERY

:: INTERNAL 802.11B WIRELESS (OPTIONAL)

:: 56K MODEM, 10/100 NETWORK & 400MBIT FIREWIRE



:: 1.44MB FLOPPY DRIVE

:: CD-ROM OR DVD/CD-RW COMBO

NGfL
LAPTOPS for
TEACHERS 2002

NGfL
Managed Services
2002

Gcat
prime contractor

Ergo

MERCURY 2

SYSTEM

PROCESSOR	AMD™ Mobile Athlon™ XP 1400+ and Duron™ 1 GHz (supports PowerNow!™ Technology)
BUS SPEED	200MHz
MEMORY OPTIONS	256, 384, 512, 768, 1024MB
ON-BOARD CACHE	384KB full-speed on-chip cache for Athlon™ 192KB full-speed on-chip cache for Duron™
MAJOR CHIPSET	Advanced SiS® 730S Chipset

GRAPHICS

SCREEN TYPE	XGA 14.1" TFT
GRAPHIC CHIPSET	SIS 730S embedded (shared memory up to 64MB) (supports AGP 4X mode, 3D textures and emboss, Motion compensation for H/W DVD MPEG-2 playback IDCT engine and adaptive per-pixel de-interlacing)
SCREEN RESOLUTION	1024 x 768 32Bit Colours
EXTERNAL MAX. RESOLUTION	1024 x 768 at 32Bit Colours and 75Hz External Max. Resolution Application Modes

STORAGE

REMOVABLE HARD DISK DRIVES	Ultra DMA 12.7mm Ranging from 10GB to 40GB
HARD DISK INTERFACE	Enhanced IDE Ultra ATA DMA 66/100 Interface
FLOPPY DISK	internal 1.44MB, 3.5"

PORTS

POINTING DEVICE	Built-in Touchpad, 2 click buttons & 2 scroll buttons
KEYBOARD	85/86 Key Tactile with Windows Keys, 3mm stroke (4 Hotkeys)
PCMCIA	2 x Type II or 1 x Type III
I/R (INFRARED) LINK	1 x IrDA Compliant (FIR/SIR)
USB PORTS	2 x USB
PARALLEL	1 x high speed Enhanced bi-directional, ECP/EPP
SERIAL	1 x 16550 UART
KEYBOARD PORT	1 x PS2 Keyboard/Mouse
EXTERNAL CRT	1 x VGA and 1 x TV-Out (S-Video)
AUDIO I/O	3 x audio jacks (Mic-in, Line-in & Headphone-out)
FAX/MODEM	integrated 56 Kbps v.90 (Mini PCI)
INTERNAL LAN	integrated PCI 10/100 MBit (Mini PCI)
FIREWIRE	2 x integrated 400Mb/s Firewire Port (IEEE1394)
PORTBAR II (optional)	Additional ports - 1 x 10/100 RJ-45 LAN, 1 x EPP/ECP Parallel, 1 x PS/2 for Keyboard/Mouse, 2 x USB, 1 x VGA (external monitor) & DC-in power (connects to notebook via PortBar II 68-pin connector). Dimensions 200mm x 160mm x 37mm

MULTI-MEDIA

CD ROM	CD Rom (24 speed) Independent Audio Feature Optional DVD/CD-RW Combo
SOUND SYSTEM	PCI Sound with Wave Table & Internal Amplifier
SPEAKERS	2 Built in (Stereo, 2 Channel)

POWER

POWER ADAPTOR	100 - 240V AC Adaptor
BATTERY TYPE	Lithium Ion (Smart 9-cell, 6000mAh)
BATTERY LIFE	Up to 3 hours (Continuous Use)
CHARGING TIME	2.5 hours (fast charging technology)

DIMENSIONS

NOTEBOOK	310mm (w) x 262mm (d) x 38mm(front)/43mm(back) (h)
POWER SUPPLY	100 x 60 x 30mm
WEIGHT WITH BATTERY	3 KG

SECURITY

Kensington Lock, universal security lock, HDD & BIOS Booting Password Protection

POWER MANAGEMENT

ACPI 2.0, full feature SMI power management, Stand-by, Suspend to Disk (excl. Win 98), Suspend to RAM

POWER ENVIRONMENT

OPERATIONAL	0C to 40C, Shock 2G 10ms duration, humidity 20-85% non-condensing
STORAGE	-10C to 49C, Humidity 0-90% non condensing
COMPLIANCE	CE, UL, CSA, TUV, FCC Class B.

WARRANTY & SUPPORT

ERGO'S STANDARD WARRANTY AND SUPPORT POLICY

Warranty and support, is for Ergo, a central part of the supply and support of all our notebook sales. Because of this philosophy we offer, as standard, the most comprehensive warranty package in the industry.

ERGO'S 12 MONTH FREE WARRANTY ON ALL NOTEBOOKS

Should your machine fail within the first year, we provide a free collect and return repair service. We also guarantee to either return the computer back to you within 6 working days from the date of arrival at Ergo, or should this not be possible, at your request, supply you with a free loan computer with our compliments. If you would like to extend your warranty to 3 years this is possible for a single payment of £160. If you wish you may upgrade the response time to 24 hours back at Ergo for an additional £120 for 3 years cover.

ERGO'S NEXT DAY LOANER

If waiting a few days to get your Notebook repaired is out of the question then, for 8% per annum, we offer for up to 5 years, a next day loaner plan whereby, assuming you telephone before 3.00pm Monday to Friday, we can get you a replacement loan computer by 10:00am the next morning. Because every Notebook has a removable hard disk, all you do is unplug it from your old computer and you are up and running. We also offer a world-wide loaner package where we air courier computers around the globe. (price on application)

ERGO'S CORPORATE ACCOUNT 3 YEAR FREE

24 HOUR SERVICE PLAN

If you are a corporate account that has 5 or more Ergo notebooks on one site, we guarantee in the first 3 years to either repair your Notebook in 24 hours, or send you a free loan machine. OK, you might have some service costs after the end of your normal 12 month free warranty period, but you won't have any staff twiddling their thumbs for days on end while your supposedly free warranty is completed.

ERGO'S FREE LIFETIME TECHNICAL SUPPORT DESK

Less than a tenth of our technical support calls result in returned equipment, as the majority of faults tend to be complex configuration problems that our Technical Help Desk can resolve. Contrary to the modern trend, our Help Desk is free and extends for the full life of the Notebook.

ERGO'S 5 YEAR SPARES AVAILABILITY WARRANTY

We are the first manufacturer to offer, as standard, a 5 year spare parts availability guarantee. So, if like one of our customers you drop your Notebook out of a Taxi window we will have the parts to rebuild it from the remains. (Yes the Taxi was moving at the time)

ERGO'S ON SITE WARRANTY

The industry's record of first visit fixing of notebooks is unfortunately so bad (Under 40%) that Ergo is simply unprepared to subcontract this responsibility. All on site warranty is generally conducted by our own degree qualified engineers directly from our Nottingham facility, achieving a 95% first visit fix rate. If you would like a quotation please contact your sales representative.

ERGO'S MEMORY UPGRADE PROMISE

When upgrading the memory for a Notebook, all too often the old memory has to be thrown away because notebooks invariably have only one memory slot. Ergo's solution is simple. Within the first 12 months, when you upgrade, we will buy back any old memory at the same price per MB as you buy. Your Notebook does not even have to come back to us, as memory upgrading is simple.

ERGO'S SOFTWARE COMPATIBILITY GUARANTEE

Should you within the first month of purchasing your notebook have software that you find you cannot run, we will provide a service free of charge to get your software up and working. If after 14 days we have not solved the problem we will offer you a full refund and still continue to work on the problem. Note that this applies to all applications running under Windows 98, 2000 & XP.

WHAT IS NOT COVERED

With Ergo what we don't do for free is also up front. We are not able to offer extended warranty on batteries as these are a consumable item nor does our warranty extend to accidental damage, theft, or any consequential damages.

Given that a large proportion of system failures result from software configuration or corruption errors Ergo offers a chargeable software reconfiguration and data recovery service. For those clients with adequate backup we charge a fixed £60 plus carriage to reinstall the operating system and any application software originally purchased from us. Note that for this fixed fee you will lose all your data and other application software. Beyond this we can offer alternative bespoke solutions ensuring as far as possible that your machine is returned with all of its data intact and fully working.

Clients with our 3 year Corporate warranty or clients purchasing any of our fast response services must appreciate that any repairs are chargeable after the first year. (This is avoidable with our Extended Warranty Option at £160 for 3 years).



BS EN ISO 9002: 1994
Cert No. FS 53413

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